

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: SIRIUSXM SATELLITE RADIO DOES NOT DISPLAY ALBUM ART, ARTIST BIOGRAPHIES OR STATION LOGOS	Service Alert No.: SA-005/18
	Last Issued: 12/07/2018

BULLETIN NOTES

This Service Alert supersedes the previously issued Service Alert(s) listed below: The changes are noted in Red.

Previous Service Alert(s):	Date(s) Issued:
SA-005/18	02/08/18

APPLICABLE MODEL(S)/VINS

2014-2018 Mazda3	2016-2019 CX-3	2016-2018 CX-9
2016-2018 Mazda6 (produced before September 01, 2018)	2016-2018 CX-5	2016-2019 MX-5

DESCRIPTION

Some customers may complain about SIRIUSXM satellite radio does not show album art, artist biographies or station logos in the center display. This is a normal condition.



ALBUM ART / ARTIST BIOGRAPHIES

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Album art and artist biographies are not provided by SiriusXM Satellite Radio, a blank white square frame is shown in place of the album art.

Note:This information is also available at www.mazdahandsfree.com>FAQ>ENTERTAINMENT - SIRIUSXM®.

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STATION LOGO

SIRIUSXM satellite radio hardware is in the Tuner and Amp Unit (TAU). The station logo is not shown in the center display because there is no visual data communication cable between the TAU and the Connectivity Master Unit (CMU). A blank white square frame is shown in place of the station logo.

Do NOT perform any repairs for these concerns.

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