

Subject

Navigation Voice Prompts and Feedback Beeps Inoperative

Market

USA

Service Category

Audio/Visual/Telematics

Section

Navigation/Multi Info Display

Applicability

2019 Highlander and Highlander HV

APPLICABLE VEHICLES

2019	Highlander	2019	Highlander HV
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CONDITION

Voice navigation prompts and feedback beeps are inoperative after starting the engine. This condition only occurs on Platinum grade vehicles.

RECOMMENDATIONS

- 1: Turn ACC ON (brake pedal released, press start button, engine not running)
- 2: Allow headunit to boot up, once the home screen is showing feedback beeps should be working
- 3: The engine may now be started by depressing brake pedal and pushing start button.
- 4: Confirm the voice navigation and headunit feedback beeps operate.

Note: This will only allow voice navigation and feedback beeps to resume normal operation for the key cycle. After the key is turned off for approximately 5-10 minutes, the above process must be used again.

LINK REFERENCES

This Tech Tip does not contain any link references