

Technical Service Bulletin



58D5 UPDATE – Servicing Child Lock (NVLW)

November 7, 2018

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5 Sportback	2018	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa

REVISION HISTORY

Revision	Date	Purpose
1	November 6, 2018	Original publication
2	November 7, 2018	Model year corrected to 2018

Condition

This Update has been proactively released to prevent the following condition from occurring in the vehicle:

- The embossed symbol for activating the child lock may be reversed. As a result, the child lock cannot be activated in the direction shown by the embossed symbol on the door.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the **58D5** code in the Elsa Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

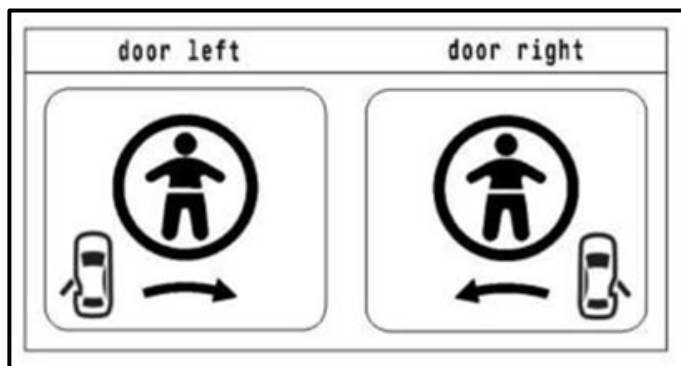
Technical Background

On Audi A5 Sportback vehicles with manual child lock manufactured within a specific period, the embossed symbol for activating the child lock may be reversed. As a result, the child lock cannot be activated in the direction shown by the embossed symbol on the door.

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Service



Perform the following procedure on both rear doors.

- Open a rear door.
- Turn the child lock in the direction indicated on the symbol on the door.
- Shut the door and try to open the door from the inside.
- If the door will not open using the inside door handle with the child lock turned in the direction indicated on the existing symbol, no further work is required to the door being tested.
- If the door opens using the inside door handle a new label must be installed over the existing child lock symbol.
 - Clean the area as necessary to remove any dirt or debris.
 - Choose the appropriate label based on which door is affected.
 - Ensure minimal air bubbles are created when installing the new label.

NOTE

Each label part number 8W8.010.530 includes labels for the left and right doors.

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Warranty

Claim Entry Instructions

After Update has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action open on the day of repair to the repair order.

If customer refused campaign work or vehicle is out of the specified warranty parameter for this Update:

- ✓ U.S. dealers: Submit the request through Audi Warranty Online under the Campaigns/Update option.
- ✓ Canada dealers: Upload the repair order to Audi WIN/Operations/Campaign Closure.

Service Number	58D5								
Damage Code	0099								
Parts Vendor Code	002								
Claim Type	Sold vehicle: 7 10 Unsold vehicle: 7 90								
Causal Indicator	Mark Child Lock Label as causal part								
Vehicle Wash/Loaner	Do not claim wash/loaner under this action								
Criteria I.D.	F5								
	<div>Check both door locks, no further work required</div> <div>Labor operation: 0183 00 99 10 T.U.</div> <div>-OR-</div> <div>Check both door locks; Install label(s)</div> <div>Labor operation: 5817 50 99 20 T.U.</div> <table><tr><td>Quantity</td><td>Part Number</td><td>Description</td></tr><tr><td>1.00</td><td>8W8010530</td><td>Child Lock Label</td></tr></table>			Quantity	Part Number	Description	1.00	8W8010530	Child Lock Label
Quantity	Part Number	Description							
1.00	8W8010530	Child Lock Label							

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Additional Actions	Some of the affected vehicles may be involved in additional Actions. Please check your Elsa Campaign/Action Information screen so that any <i>additional required work can be done simultaneously</i> .
Verifying Vehicle Eligibility	To verify vehicle eligibility for this Update, <i>always</i> check the Elsa Campaign/Action Information screen. The Elsa system is the <i>only</i> binding inquiry and verification system; other systems are not valid and <i>may result in non-payment</i> of a claim.
Help for Claim Entry	For questions regarding claim entry, contact Audi Warranty.
Required Customer Notification	Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

Required Parts

Part Number	Part Description	Quantity
8W8.010.530	Child Lock Label (one label will repair both rear doors)	1

- Properly destroy and dispose of removed parts in accordance with all state and local requirements, unless otherwise indicated and/or requested through SAGA.
- If you have exhausted your allocated parts and you require additional parts for vehicles affected by this Update but have exceeded your Upper Order Limit, please submit your requests for additional parts via email to upperorderlimits@audi.com. Be sure to include the affected VINs with your order. Prior to submitting your request, ensure that each vehicle has the **58D5** code open in Elsa. Your order will be reviewed and processed accordingly.

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check Elsa for the most current version of this document.