



Offboard Diagnostic Information System Service (ODIS Service)

Number: AOS-18-06

Subject: Required Open Internet Addresses (URLs)

Date: Nov. 07, 2018

Supersedes AOS-16-15. Information re-release due to increase in support calls on this topic.

1.0 Introduction

ODIS Service functions that require communication with VWAG Group Systems must be able to access certain open URLs on the Dealer Network. These include URLs for software updates, GeKo (GFF, SVM, Keys, etc.), ODIS Service Infomedia and DSS remote support functions via GoToAssist. In order to send ODIS Service feedback via VWGoA' dedicated email server, TCP IP traffic must also be allowed over a specific port. The currently required open URLs etc. are listed below.

Note:

*If a network firewall or similar Dealership IT Policy restrictions are in effect, the URLs etc. listed below **must remain open**. Please work with your Systems Administrator or IT Professional to ensure these URLs remain accessible for ODIS Service functions.*

2.0 - ODIS Service Diagnostic Software

- ☐ <https://mirrorserver2.vwhub.com/dav/>
- ☐ <https://odiscert.vwhub.com/LOGON/LOGONService.asp>
- ☐ <https://odiscert.vwhub.com/PIN/PINService.asp>
- ☐ <https://odiscert.vwhub.com/PROTO/PROTOService.asp>
- ☐ <https://odiscert.vwhub.com/svmvw/svmvwservice.asp>
- ☐ <https://odiscert.vwhub.com/Service42/RepairHints.asp>

3.0 - ODIS Service Infomedia

- ☐ <https://odisinfomedia.vwhub.com/services>
- ☐ <https://odisinfomedia.vwhub.com/Technical/DiagnosticSessionViewService>
- ☐ <https://odisinfomedia.vwhub.com/Retail/RepairHistory/Show>
- ☐ <https://odisinfomedia.vwhub.com/Retail/VehicleRecall/Show>
- ☐ <https://odisinfomedia.vwhub.com/Retail/TPI/Show>
- ☐ <https://odisinfomedia.vwhub.com/Retail/RM/Show>
- ☐ <https://odisinfomedia.vwhub.com/Retail/WD/Show>

cont.



4.0 - GoToAssist Remote Control Software

☐ www.fastsupport.com

5.0 – Dedicated email Server IP

The IP configuration below is applicable **ONLY** when the **ODIS Service Email Outbox** has been **configured to VWGoA's dedicated email server**.

This allowance is not otherwise necessary.

☐ TCP traffic to port 465 on IP 199.5.50.7.

For details refer to ***Service Information – ODIS Service*** document title: ***Dedicated Email Server Configuration***.