

Technical Service Bulletin

55 Rear lid gesture-controlled operation does not work, DTC U115200 stored in comfort control

55 18 44 2051804/2 November 1, 2018. Supersedes Technical Service Bulletin Group 55 number 18-43 dated July 17, 2018 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2017 - 2018	All	With advanced key (hands free trunk opening)
A5, Q5	2018	All	With advanced key (hands free trunk opening)

Condition

REVISION HISTORY				
Revision	Date	Purpose		
2	-	Revised header (Added VIN breaks)		
		Revised <i>Production Solution</i> (Updated with information)		
		Revised Service (Changed repair procedure)		
		Revised Warranty (Updated Labor Operation)		
		Revised Required Parts and Tools (Added table)		
1	07/17/2018	Initial publication		

Customer states:

• The gesture-controlled rear lid operation does not work.

Workshop findings:

The following DTC is stored in the comfort system central control module, J393 (address word 0046):

• DTC U115200 (Control module for rear lid opening no communication).

Technical Background

New software is needed in the rear lid opener control module, J938.



Technical Service Bulletin

Production Solution

Optimized software was introduced.

Service

Replace the rear lid opener control module, J938 behind the bumper.

Warranty

Claim Type:	 110 up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If vehicle is outside any warranty, this Technical Service Bulletin is informational only. 				
Service Number:	9660				
Damage Code:	0040				
Labor Operations:	ECM for rear hatch release remove + reinstall	9660 1900	See SRT		
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 100 TU)		
	Road test prior to service procedure	No allowance	0 TU		
	Road test after service procedure	No allowance	0 TU		
Claim Comment:	As per TSB #2051804/2				

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



Technical Service Bulletin

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.						
Part Number	Part Description	Quantity				
See ETKA	Fasteners, Bolts, Nuts and Screws as needed per the Repair Manual	See ETKA/ELSA				
See ETKA	Rear lid opener control module	01				

Additional Information

All parts and service references provided in this TSB (2051804) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2018 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.