Reference	SSM74193
Models	Discovery Sport / L550 (706088 → 544574)
Title	LR Discovery Sport - Headlamp Micro Cracking
Category	Electrical
Last modified	19-Dec-2018 00:00:00
Symptom	201000 Lighting Systems
Attachments	SSM74193.pdf (SSM74193.pdf)

Content

Issue:

A very low number of customers may express a concern on headlamps which are fitted with Halogen or HID bulbs. The headlamp lens appearance may show signs of micro cracking. See figure 1 attached.

Cause:

The hard coating covering the lens is breached by stone chips. This allows cleaning chemicals to penetrate through to the polycarbonate lens and with thermal contribution from the bulb causes a chemical reaction leading to micro-cracking on the lens over time.

Action:

If the affected vehicle is:

- Within the VIN range,
- · Fitted with headlamps with Halogen or HID bulbs,
- The current headlamp is manufactured before 02/05/2017,

Then please replace the headlamp with a new headlamp dated after 02/05/2017. Date stamp location, see Figure 2 attached.

If the affected vehicle does not meet the criteria above, please submit an EPQR with a photo of the date stamp and headlamp lens.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

- 1 = Poor Basic information provided The SSM does not help me resolve the customer concern.
- 3 = Average Adequate information provided The SSM partially helps me resolve the customer concern.
- 5 = Excellent All required information provided to resolve the customer concern.