



**SUZUKI MOTOR CORPORATION**  
Overseas Automobile Service Group  
Overseas Service Department  
300 Takatsuka, Minami, Hamamatsu, JAPAN 432-8611  
Tel: 81-53-440-2977, Fax: 81-53-440-2318

Page 1 of 1  
Date Dec. 26, 2018  
Our ref. ZF-181226

To: Selected Suzuki Automobile Distributors  
Attn.: Managing Director  
Service Director / Manager

**Subject: Further Extension of Warranty Period for Crack of Cylinder Block on JB424 and A6B424 models (Campaign code: 99-ZF)**

This letter is to inform you that warranty period is furthermore extended to **20 years (unlimited mileage)** for the crack of cylinder block (Campaign code: 99-ZF) on JB424 and A6B424 model vehicles which were notified by the attached letter ABE-ZF-140110-R1.

Extended Period

The warranty coverage for the cylinder block has been modified and the new extended period is **20 years (unlimited mileage)** instead of 7 years or 170,000 km (102,000 miles).

Affected Vehicles

No changes

Warranty Reimbursement Information

No changes

In order to ensure the satisfaction of customer, SMC decided to extend the warranty period longer for the cylinder block originally installed at factory.

If customers have paid for repairs before this notification, the customers may be eligible for full or partial reimbursement. Reimbursement for claims may be excluded when adequate evidence is not provided.

Please notify this warranty extension to your government or entity if necessary.

Your cooperation would be highly appreciated.

Very truly yours,

  
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Shinji Ishikawa  
Department General Manager  
Overseas Service Department  
SUZUKI MOTOR CORPORATION

Attachment: Letter ABE-ZF-140110-R1



# Revised

**SUZUKI MOTOR CORPORATION**

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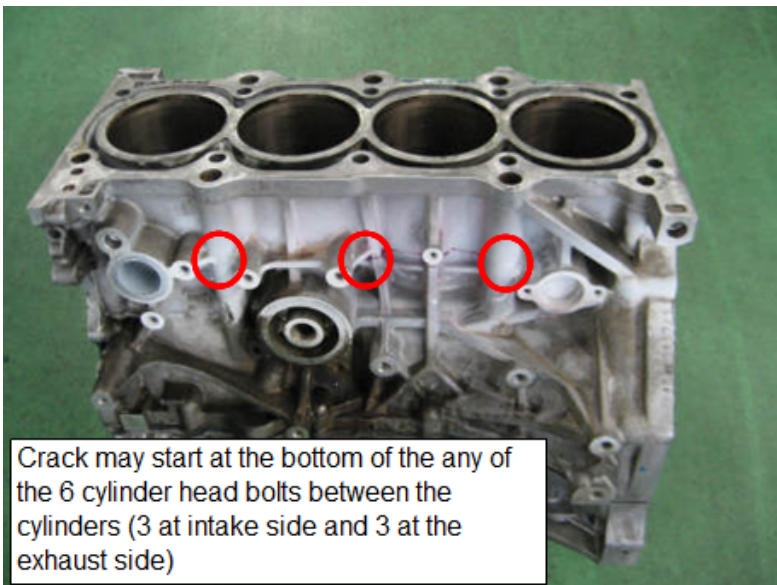
Page 1 of 2  
Date Jan. 29, 2014  
Our ref. ABE-ZF-140110-R1

To: Selected Suzuki Automobile Distributors  
Attn.: Managing Director  
Service Director / Manager

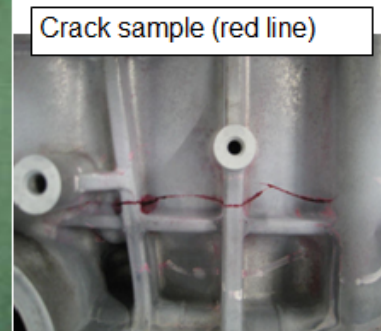
**Subject: Warranty Extension For Crack Of Cylinder Block In JB424 And A6B424**

This letter is to inform you of a warranty extension for the crack of cylinder block on JB424 and A6B424 model vehicles.

Suzuki Motor Corporation (SMC) has determined that, due to potential residual stress in the casting process of cylinder block, crack might occur at the bottom of the thread for the cylinder head bolt. In this condition, coolant will leak from water jacket, and then it comes out of the cylinder block. As a result, water temperature increase because of lack of coolant in the engine cooling system. Please refer to the following pictures for understanding the condition of the crack.



Crack may start at the bottom of the any of the 6 cylinder head bolts between the cylinders (3 at intake side and 3 at the exhaust side)



Crack sample (red line)

To ensure the satisfaction of customers, SMC has decided to extend the warranty for the cylinder block on JB424 and A6B424 model vehicles. Details of this warranty extension are explained in the next page.

Your cooperation will be highly appreciated.

Very truly yours,

Yasunari Suzuki, Department General Manager  
Overseas Service Department  
SUZUKI MOTOR CORPORATION

Extended Period

The warranty coverage for the cylinder block is being extended to 7 years or 170,000 km (102,000 miles) whichever comes first, from the date of retail sale or when first placed in service as a demonstrator.

Potentially Affected Vehicles

(1) Model

JB424 (Grand Vitara) and A6B424 (Kizashi)

Corrected on Jan. 29, 2014

(2) Production Period

From June 2, 2008 to February 25, 2010

NOTE:

Some vehicles are not eligible for the warranty extension even though the production date is within the production range above.

Please refer to the VIN list, which was attached as ANNEX1 on our previous letter Ref No. ABE-ZF-140110 of Jan 10, 2014 since there is no change in the list.

Warranty Reimbursement Information

If you apply this warranty extension for eligible claims on and after the notified date, please submit the warranty claim applications under the following terms to SMC.

Added on Jan. 29, 2014

<b>Claim Category</b>	2	
<b>Trouble Code</b>	99-ZF	
<b>Basic Code</b>	AC02R2 or AC9999	
<b>Causal Part Number</b>	<b>Quantity</b>	<b>Causal Part Name</b>
11200-78K02-X12, 11200-78K62-X12 (For E28) or 11200-78K02-X13 (For E50)	1 or 0	BLOCK ASSY, CYLINDER J24B
<b>Replace Part Number</b>	<b>Quantity</b>	<b>Replace Part Name</b>
Only in case extensive damage is confirmed resulting from the crack of cylinder block, Enter the part number of parts which you actually replaced,.	Enter the quantity of parts which you actually replaced.	Enter the part name of parts which you actually replaced.

Added on Jan. 29, 2014

If the vehicle is covered by regular warranty, please submit the warranty claim as usual procedure with Claim Category "0" and normal Trouble Code.

If customers have paid for repairs resulting from the crack of cylinder block prior to this notification, the customers may be eligible for full or partial reimbursement.

NOTE: Reimbursement for claims may be excluded when adequate documentation is not submitted by the claimant.