

**Mack Models**

**Mack Model** CH , RB , DM , CHN , CL , CT , CV , CX , CXM , LE , MR , RD

**\*\* SOLUTION \*\***

**Title** V-MAC - DP - Error message #34 - Software Doesn't Match What Is In The ECU

**Cause** General V-MAC information

**Solution** The error message #34 occurs when there is a software version mismatch between the datafile being programmed and the ECU software. In other words, this datafile cannot be used with the software loaded in the ECU.

Such a condition will occur when an ECU is replaced or upgraded, without performing the proper change in the V-MAC F9 or F11 screens (ECU PART NUMBER CHANGE).

Verify that the data file part number being downloaded is compatible with the software already in the ECU. Refer to the "V-MAC III ECU part number" chart for part number information.

**Solution visibility** [Dealer distribution](#)

**Function(s)/component(s) affected**

**Function affected** EECU , MID 128 – EMS , VMAC

**Function Group**

**Function Group** 170 General - Programming, Data Monitor, Vehicle Information

**Customer effect**

**Main customer effect** calibration/programming/pairing/missing operation

**Administration**

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