	GROUP TRA	MODEL 2019MY K900 (RJ)
	NUMBER 081	DATE December 2018
TECHNICAL SERVICE BULLETIN		
SUBJECT: SERVICE ACTION: TRANSMISSION FLUID COOLER HOSE INSPECTION (SA368)		

This bulletin provides the procedure to inspect the transmission fluid cooler hoses on certain 2019MY K900 (RJ) vehicles, produced from August 8, 2018 through November 1, 2018, which may experience a loose connection at the transmission cooler line quick disconnects. Follow the procedure in this bulletin to inspect the hoses. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



*** NOTICE**

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is **SA368**.

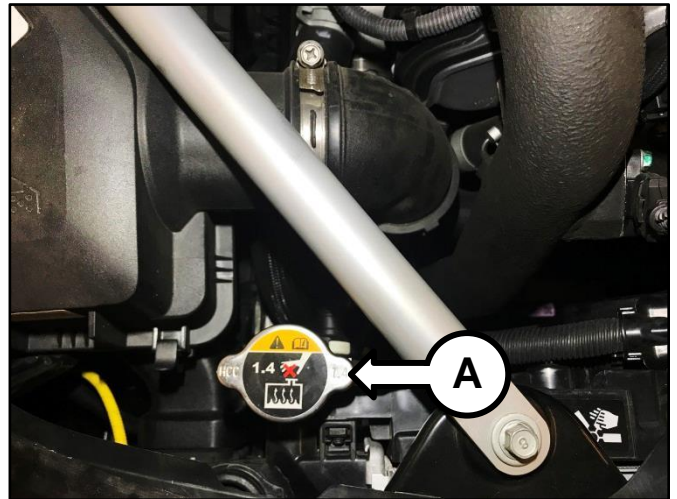
File Under: <Transmission>

- Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair

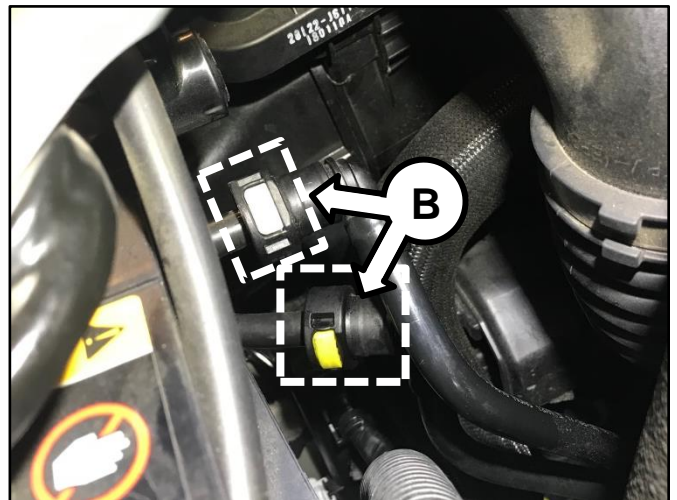
SERVICE ACTION: TRANSMISSION FLUID COOLER HOSE INSPECTION (SA368)

Inspection Procedure:

1. Open the hood and locate the two (2) transmission cooler hoses on the passenger side of the vehicle, directly below the radiator cap (A).



2. Firmly grasp and pull on each transmission cooler hose (B).
 - If any of the hoses comes loose, open a Techline case online and attach a photo of the loose hose(s) to the case. Additional information will be provided by Techline. Once the concern has been addressed, fulfill the photo requirement* below for claim submission.
 - If none of the hoses comes loose, fulfill the photo requirement* below. No further action is required.



***Required:** Take one (1) KVID photo for either inspection result (Attachment Type: 'XX').

SUBJECT:

**SERVICE ACTION: TRANSMISSION FLUID
COOLER HOSE INSPECTION (SA368)**

AFFECTED VEHICLE RANGE:

Model	Production Date Range
K900 (RJ)	August 8, 2018 through November 1, 2018

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	25477 J6050	0	(SA368) Transmission Oil Cooler Hose Inspection	180152R0 Requires 1 KVID Photo (Attachment Type 'XX')	0.3 M/H	N/A	0

Note: Per inspection procedure (step 2) bullet point 1, on page 2 of this document states, a Techline case MUST be opened prior to repair. Any repair performed for this inspection procedure will be submitted as a warranty repair claim. Once completed, fulfill the photo requirement and submit for SA368.

* NOTICE

<p>VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference <u>SA368</u> when accessing the WebDCS system.</p>
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