



## Technical Service Bulletin

|                               |                                    |
|-------------------------------|------------------------------------|
| GROUP<br><b>CAMPAIGN</b>      | NUMBER<br><b>18-01-040</b>         |
| DATE<br><b>DECEMBER, 2018</b> | MODEL(S)<br><b>Elantra GT (PD)</b> |

**SUBJECT** TAILGATE OUTSIDE HANDLE REPLACEMENT  
(SERVICE CAMPAIGN T3K)

### \* IMPORTANT

#### \*\*\* Dealer Stock and Retail Vehicles \*\*\*


Dealers must perform this campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the service department, access Hyundai Motor America's "warranty vehicle information" screen via WEBDCS to identify open campaigns.

**Description:** On certain 2018MY Elantra GT (PD) vehicles, the tailgate outside handle may exhibit cracking. Follow the procedure outlined in this bulletin to replace the tailgate outside handle.

**Applicable Vehicles:** Certain 2018MY Elantra GT (PD)

#### Parts Information:

| Part Name                  | Image   | Part Number                               | Quantity | Remark  |
|----------------------------|---|---|----------|---|
| TAILGATE<br>OUTSIDE HANDLE |  | 81720-G3000NKAQH<br>(Black Noir Pearl)    | 1        | Order the replacement handle that matches the vehicle's current handle color. |
|                            |   | 81720-G3000PR2QH<br>(Scarlet Red Pearl)   | 1        |   |
|                            |   | 81720-G3000T8SQH<br>(Symphony Air Silver) | 1        |   |
|                            |   | 81720-G3000WAWQH<br>(Ceramic White)       | 1        |   |
|                            |   | 81720-G3000YP5QH<br>(Intense Blue)        | 1        |   |
|                            |   | 81720-G3000YT3QH<br>(Summit Gray)         | 1        |   |

#### Warranty Information:

| MODEL              | OP CODE  | OPERATION                                 | OP TIME | CAUSAL PART     | NATURE | CAUSE |
|--------------------|----------|---|---------|-----------------|--------|-------|
| ELANTRA GT<br>(PD) | 80C061R1 | TAILGATE OUTSIDE<br>HANDLE<br>REPLACEMENT | 0.3     | 81720-<br>G3000 | A32    | ZZ7   |

**NOTE:** Submit Claim on Campaign Claim Entry Screen

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

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### Service Procedure:

1. Open the tailgate (A).



2. Release the luggage covering shelf cables (B) from the hanger and set the luggage cover aside.



3. To remove the tailgate frame trim panels, start by removing the tailgate frame upper trim (C) by gently pulling the trim to disengage the trim clips.

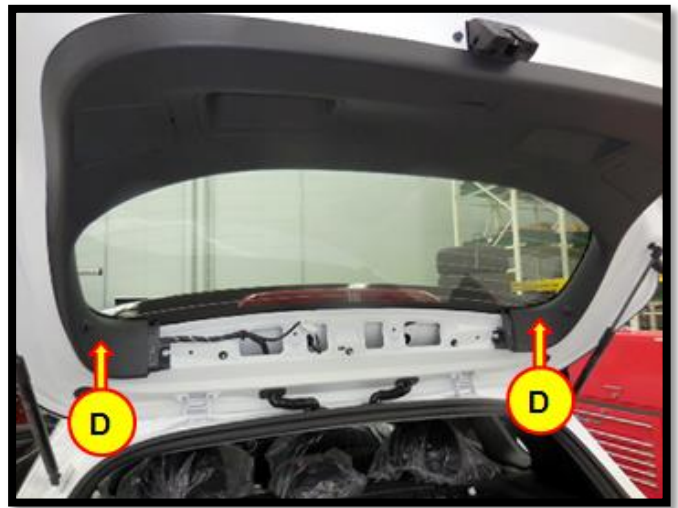
### NOTICE

Replace any damaged clips during disassembly with new ones.



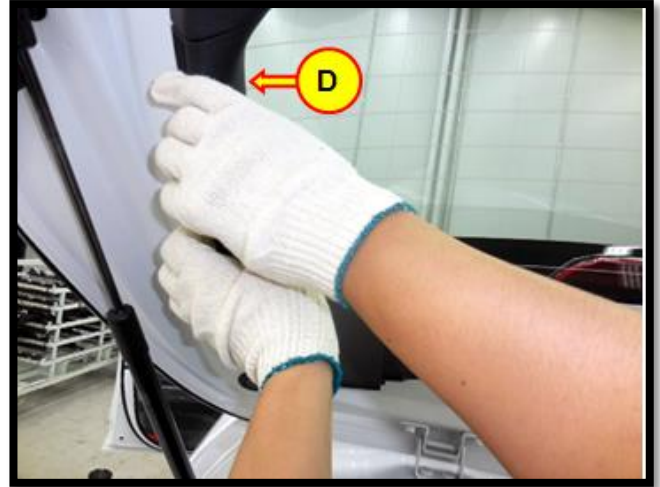


4. To remove the driver and passenger tailgate frame side trim (D), follow the below procedure.



5. Using a trim tool or by hand, separate the driver side tailgate frame side trim (D).



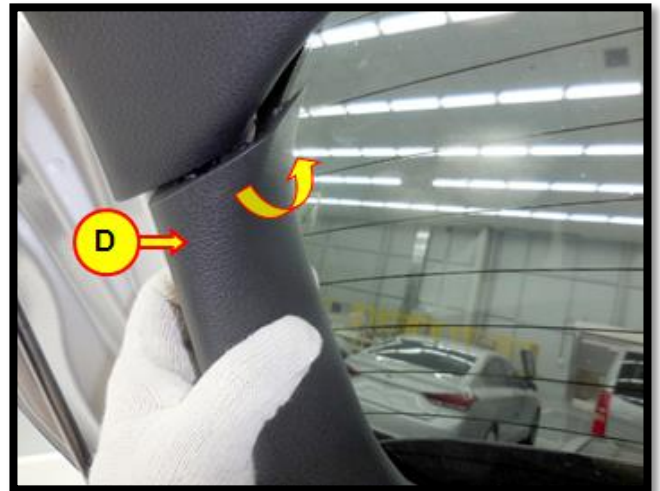


6. Gently push the driver side tailgate frame side trim (D) towards the glass and remove it.

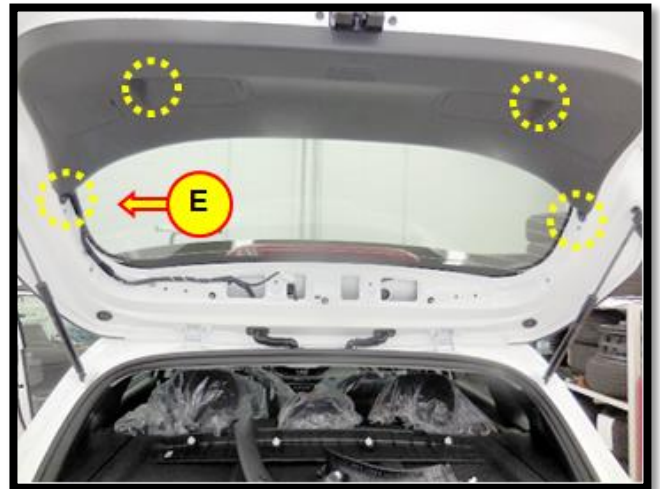
Passenger side trim removal procedure is the same as driver side.

**NOTICE**

Replace any damaged clips during disassembly with new ones.

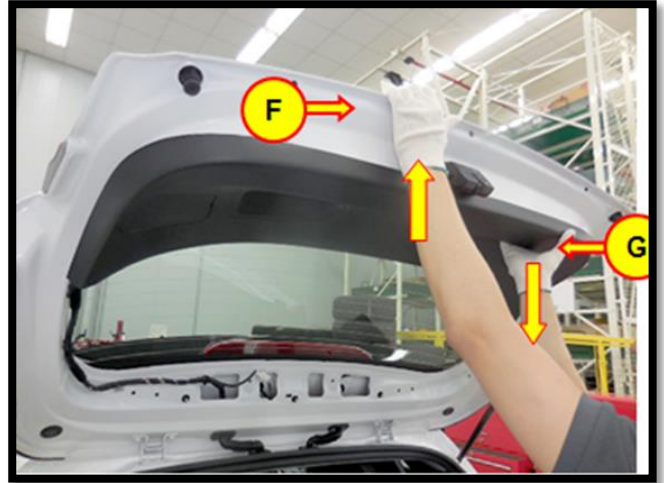


7. Loosen the tailgate frame lower trim mounting screws (E).



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8. Pull the tailgate frame lower trim (G) while supporting the tailgate (F).



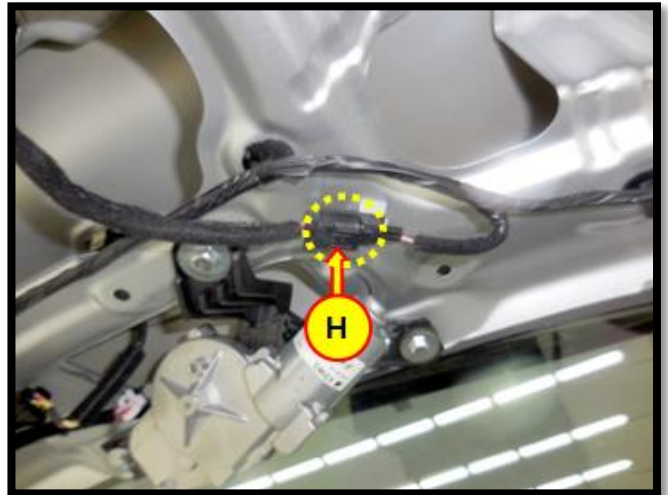
9. Remove the tailgate frame lower trim (G).

**NOTICE**

Replace any damaged clips during disassembly with new ones.



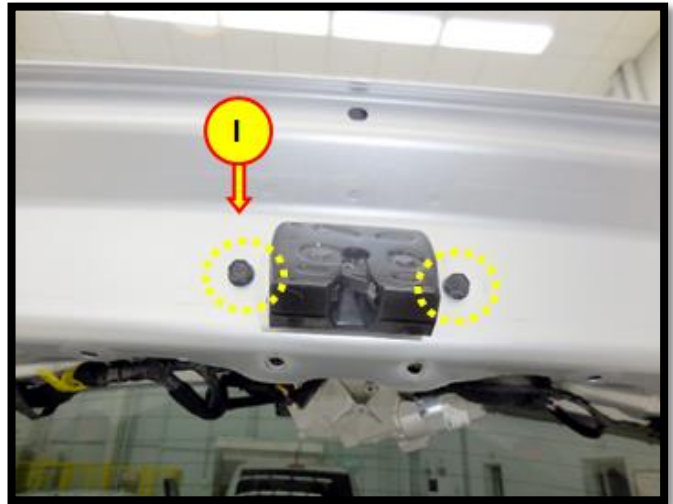
10. Disconnect the tailgate outside handle connector (H).



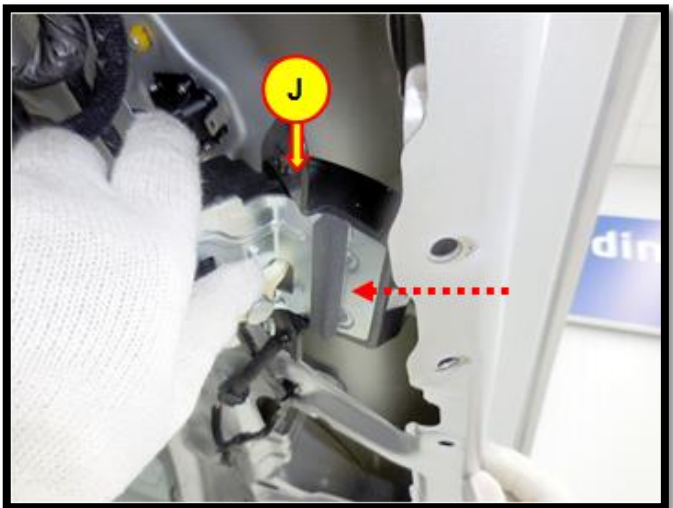
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11. Remove the tailgate latch mounting bolts (I).

**Tightening torque: 6.8 ~10.7 Nm (0.7 ~ 1.1 kgf.m, 5.0 ~ 7.9 lb-ft)**

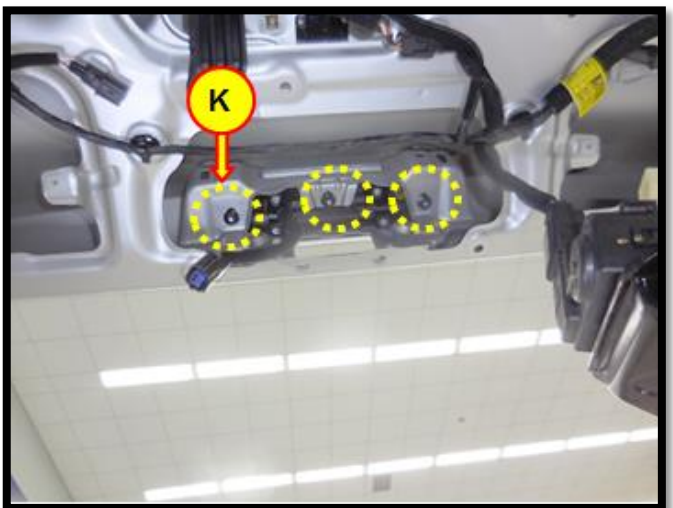


12. Remove the latch assembly (J) from the tailgate frame and set aside.

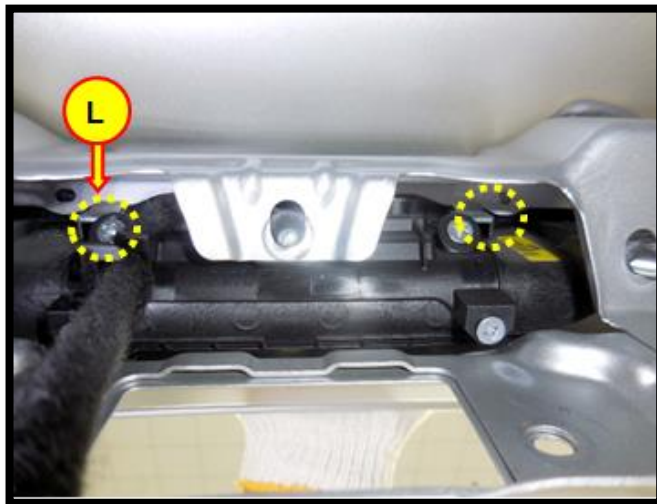


13. Remove the tailgate outside handle mounting nuts (K).

**Tightening torque: 6.8 ~10.7 Nm (0.7 ~ 1.1 kgf.m, 5.0 ~ 7.9 lb-ft)**



14. To unlock the tailgate outside handle mounting clips, push the lock on the outside handle mounting clips (L) using a flat screwdriver.



15. Remove the tailgate outside handle assembly (M) and install the replacement tailgate outside handle assembly in the reverse order of removal.

Operate the tailgate by opening and closing a few times to ensure proper operation. Ensure proper operation of the backup camera if applicable.

Service procedure is now complete.

