

From: Greg Scoggins

Sent: November 28, 2018

To: Great Dane Branch Service Managers

Subject: Extendable Flatbeds

I am forwarding this email as a very good customer has deadlined a number of extendable flatbed trailers that have been found to have cracks in the frames. I expect the Charlotte, Atlanta, Birmingham, Jacksonville, Indianapolis, Tampa, Houston, and Dallas branches to be most involved in the inspection and repairs to these trailers.

Please reach out to your local customer contacts as soon as possible and ask if you can inspect any extendable trailers in service with this specific customer. A spreadsheet is attached that lists all extendable trailers delivered to each location along with unit numbers and phone numbers for the location the trailers were delivered.

The cracks are showing up at the rear of the front section of the trailer in the area where the landing gear is located. There is a horizontal flange and a vertical flange of the main beams that are joined at a 90 degree angle. The cracks start in the area of this connection. I have provided some more descriptive pictures and a drawing that highlights the area of interest in red in the attachments. Areas highlighted in yellow are a secondary area of concern that should also be inspected. A flashlight will be needed to adequately inspect the area and reveal any cracks.

After inspection, please make a notation on the attached spreadsheet reporting your findings and return it to John Benne, Roger Roach, and Greg Scoggins.

Thanks,

Greg Scoggins

National Account Manager