

Reference	SSM74132
Models	XE / X760 XF / X260
Title	X260 / X760 Instrument pack (IPC) menu becomes invisible when Polish language has been selected
Category	Electrical
Last modified	08-Nov-2018 00:00:00
Symptom	204000 Instrumentation

ContentIssue:

X260 / X760 left hand side of full TFT Instrument pack (IPC) goes blank when selecting "Polish" language from main menu.

Cause:

A corruption in the Instrument pack (IPC) software has been found which causes the above issue.

Action:

CAUTION: This procedure requires a minimum of Pathfinder version 195 loaded or later.

Connect the Jaguar Land Rover (JLR) approved battery support unit.

NOTE: The JLR approved diagnostic equipment will read the correct Vehicle Identification Number (VIN) for the vehicle and automatically take the vehicle out of 'Transportation mode' if required.

1. Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.
2. Follow the JLR approved diagnostic equipment prompts.
3. Select 'Guided Diagnostics'.
4. Select 'Interior electrical features - Information and message centre - Instrument cluster fault'
5. When prompted by the question 'Is the customer reporting a blank, flickering or resetting screen?' - answer 'yes'
5. Follow all on screen instructions to complete this task.
6. When the task is completed, exit the session.
7. Disconnect the JLR approved diagnostic equipment and the JLR approved battery support unit

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.