

|                                   |                         |                     |                                            |         |                     |                |
|-----------------------------------|-------------------------|---------------------|--------------------------------------------|---------|---------------------|----------------|
|                                   |                         |                     |                                            |         |                     |                |
| Retail Operator / General Manager | Sales – New Car         | Sales - Pre-Owned   | Business Manager (F&I)                     | Service | Parts & Accessories | Administration |
| Date: November 14, 2018           | Source: Parts Logistics |                     | Material Planning and Reporting Supervisor |         | Replaces: -         |                |
| Bulletin #: B-32-1118-0024        | Name: John Billitz      |                     |                                            |         | Supersedes: -       |                |
|                                   |                         | Title: 610-360-7219 |                                            |         |                     |                |
|                                   |                         | Phone #:            |                                            |         |                     |                |



## BMW Parts Bulletin Vintage Parts

BMW of North America, LLC (BMWNA) is pleased to announce a partnership with Vintage Parts, Inc (VPI). This partnership provides continued long-term support of select, discontinued spare parts and accessories that were previously subject to scrapping and designated No Longer Available (NLA) through our BMWNA RDC's. These new, original parts will now be transferred to VPI distribution facilities in Beaver Dam, WI, where they will be available for distribution exclusively to all authorized BMW and MINI dealerships.

When parts have been transferred to VPI, an indicator will be added to the BMW parts availability screen indicating they are included in the VPI program. The indicator displays the phone number and website and is conveniently linked directly to the Vintage Parts website. Parts in the VPI program will not show availability, and will no longer be able to be ordered directly from or returned to BMWNA.

The screenshot shows a BMW parts availability interface. A large red 'Sample' watermark is overlaid diagonally. A red arrow points to a link in the 'Coded Part' section: [www.vpartsinc.com](http://www.vpartsinc.com) (877)-846-8243. The interface includes tabs for 'Availability Details' and 'Locator Details'. Key fields include Part Number (36 11 2 149 033), Description (RDC Compl. alloy wheel se...), and various pricing and ordering information.

| SRC Qty Avail | SRC Location | Est Avail Date | SRC Freeze | Natl Freeze |
|---------------|--------------|----------------|------------|-------------|
| 0             | NAZARETH     | ETA            | N          | N           |
| 0             | DMDC WASHDC  | ETA            | N          | N           |
| 0             | DMDC NY      | ETA            | N          | N           |
| 0             | REDLANDS     | ETA            | N          | N           |
| 0             | DMDC LA      | ETA            | N          | N           |

### Getting Started:

You must contact VPI to create an account. To set up an account with Vintage Parts, Inc., send an email to [order@vpartsinc.com](mailto:order@vpartsinc.com) including:

- Your name
- Your Dealer Code
- Your dealership name
- Your dealership address
- Your telephone number

You will receive a reply email with an account number and instructions on how to finalize set up of your account on the Vintage Parts website. If necessary, you may also call VPI at the number provided below to get help from a Vintage Parts, Inc. representative to set up your account.

### Ordering details:

- 24/7 ordering is available via the Vintage Parts website: <http://www.vpartsinc.com>
- Alternative ordering methods are phone 877-846-8243, fax 800-368-8822

Shipping Details:

- VPI will pay for freight for Standard shipping to authorized dealers.
- Expedited shipping methods are available at Dealers expense.
- Orders received by 4pm Central Time will ship that day.
- Drop ship services are available at no additional charge.

Invoicing Details:

- VPI will invoice the dealer directly.
- Dealers may choose either credit card or check as method of payment.

Program Details:

- Only authorized BMW and MINI dealerships can order parts from VPI. Do not refer customers to Vintage Parts Inc.
- Parts included in the VPI program are no longer returnable to BMWNA RDC's. Vintage Parts offers a 30-day no fault return policy. Return details available at <https://www.vpartsinc.com/returns.html>
- Parts purchased through the Vintage Parts Inc. program receive the 2 year/unlimited miles part warranty coverage. Please see the BMW NA Warranty Policy and Procedures manual for additional information.

Vintage Parts, Inc. Contact Information:

- Customer Service: toll free 877-846-8243 or fax 800-368-8822
- Customer Service Hours (Central Time):
  - 7:00 AM to 7:00 PM Monday through Friday
  - 7:30 AM to 1:30 PM Saturday
  - 7:00 PM to 7:00 AM answering service with emergency response
- <http://www.vpartsinc.com>