



Retention and Satisfaction – Fixed Operations
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Lexus, A Division of Toyota Motor Sales, USA
6565 Headquarters Drive
Plano, TX 75024
(469) 292-4000

To: All Lexus Dealers
From: Lexus Fixed Operations

Certain 2018 Model Year LS 500 and LS 500h
Certain 2018 Model Year NX 300 and NX 300h
Certain 2018 Model Year RX 350L and RX 450hL
Certain 2017 – 2018 Model Year RX350 and RX450h
Intelligent Clearance Sonar (ICS) System Reprogram
Special Service Campaign (**Remedy Notice**)

- Safety Recall JLH Dealer Letter, Q&A, and Technical Instructions are now available on TIS.

Refer to the Dealer Letter and Q&A for additional information.

Thank you for your cooperation.

LEXUS, A DIVISION OF TOYOTA MOTOR SALES, U.S.A., INC.