
From: Quality Compliance
Sent: Wednesday, November 28, 2018 3:16 PM
Subject: Owner Renotification JR8 (Dealer)
Attachments: JR8-Toyota Dealer Letter Published.pdf

In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Renotification Mailing on various model years and models.

Safety Recall and Special Service Campaign completion is an integral part of our commitment to meet customer expectations of Toyota products. Toyota will be sending Follow-Up Notices to remind owners whose vehicles have not yet had Safety Recall or Special Service Campaign repairs completed for the campaign listed below.

We request your assistance in completing the applicable campaign repairs as owners receive the follow-up notifications and contact your dealership. Please note the follow-up activity may cause an increase in owner appointments. Toyota will continue with additional follow-up activities in the months to come. Please take this into consideration when analyzing your manpower requirements.

Campaigns Covered in the Renotification

| Campaign | Model and Model Year | Approximate UIO | Approximate PR UIO | Renotification Schedule |
|--|-----------------------------|------------------------|---------------------------|--------------------------------|
| G0Y– Exhaust Pipe Sub-Assembly (Muffler) | 2006-2008 RAV4 | 18,000 | 6 | Late November 2018 |
| J0I – Left Rear Seat Mounting Bolts | Certain 2017 Tundra | 3,300 | 2 | Late November 2018 |

Please reference the attachments for additional details.