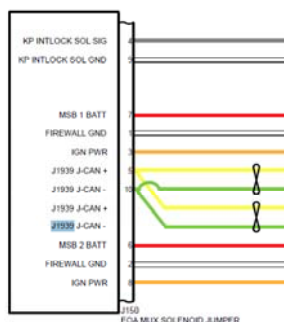




Technical Information Bulletin

34-072



Section

Wiring and Lighting - 34

Subject

J1939 CAN BUS Best Practices

Release Date

11/6/2018

Condition

The chassis is suspected of experiencing a J1939 related CAN issue.

Chassis Affected

Namux4 electrical systems (T680/T880 2012-2017), and VECU 2018 – 20xx Electrical systems.

Action

For all J1939 CAN Bus related issues, use the attached diagnostic guide to document troubleshooting steps taken before contacting any type of technical support, including Vehicle Support Center (VSC).

Warranty

The attached Diagnostic Worksheet must be attached to J1939 related warranty claims.

Procedure

Use the attached worksheet and CAN Access Address, along with the [SM034-003 2018 Multiplex Electrical System \(VECU\)](#) to document J1939 CAN Bus related troubleshooting before contacting any type of technical support, including Vehicle Support Center (VSC).

Please provide suggestions for improvement of the attached documents to your DSM.

Attachments

 [J1939 CAN Bus Worksheet](#)

 [CAN Access Addresses](#)

Authored by: OF

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