



Innovation that excites

QUALITY ACTION

CAMPAIGN BULLETIN Wheel Cover Dealer Inventory

Reference: PC665
Date: November 7, 2018

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2019 Altima (L34)	NA	91	November 7, 2018	NO

*******Dealer Announcement*******

Nissan is conducting a quality action to replace all four (4) wheel covers on **91** specific 2019 Altima vehicles identified in Service Comm. Due to a manufacturing issue that has since been corrected, the silver paint may peel away from the black base paint layer on two-tone wheel covers, when the wheel film is removed.

Affected vehicles are **not** subject to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer. Nissan requests dealers to complete this repair prior to sale to ensure customer satisfaction.

*******What Dealers Should Do*******

PLEASE FOLLOW THE ATTACHED REPAIR INSTRUCTIONS:

- Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **PC665**
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - Please continue to check newly arriving inventory for campaign applicability.**
- Dealers should replace all four (4) of the wheel covers to remedy any vehicle subject to this quality action.
 - Nissan has developed an automatic parts shipment to provide parts to affected dealers. Please see the attached list to identify how many sets your dealership should receive. **Orders will begin arriving at dealers by November 7, 2018**
 - If additional wheel covers are necessary, please order via normal means
- The service department should submit the applicable warranty claim for the action performed so it can be closed on Service Comm and release the vehicle.

******* Dealer Responsibility *******

It is the dealer’s responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate campaign I.D for the inspection status on each affected vehicle currently in new vehicle inventory.



PC665 2019 ALTIMA (L34) WHEEL COVER

SERVICE PROCEDURE:

1. Verify the VIN of the affected Altima using the VIN Certification label. (Figure 1).
 - VIN Certification label located on the Driver's Side Door B-Pillar.

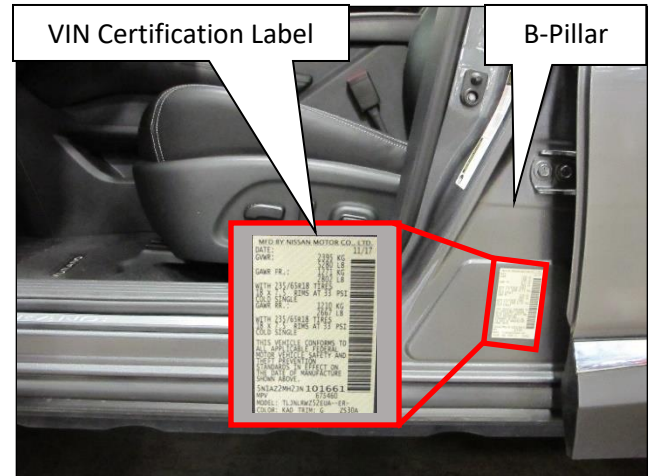


Figure 1

2. Remove all (4) Wheel Covers (Figure 2).
 - Grasp two of wheel cover spokes with hands.
 - Pull straight out away from the wheel to remove.



Figure 2

3. Install (4) NEW Wheel Covers (Figure 3).
 - Line up the cut-out in the wheel cover with the valve stem.
 - Using your hands, push the wheel cover on the wheel.
 - Visually inspect the wheel cover to verify it is fully seated to the wheel.

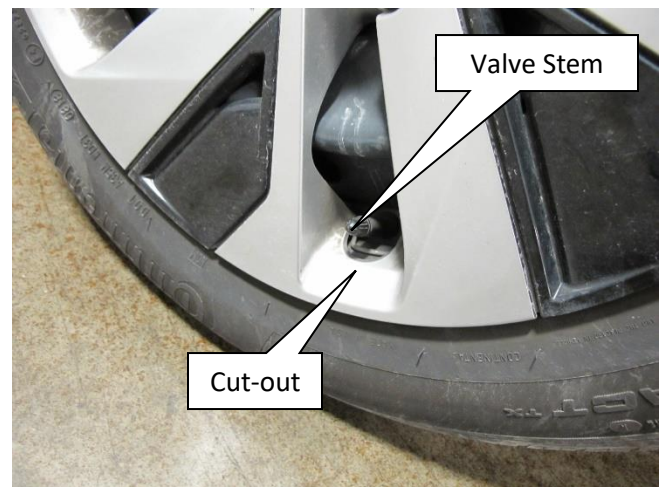


Figure 3

PARTS INFORMATION:

Description	Qty	Part #
CAP ROAD WHEEL	4	40315-6CA0B

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC665

Claim Type:	CM			
PNC:	PC665			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Replace all (4) wheel Covers	PC6650	0.2 Hrs.	Yes	N/A