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SERVICE CAMPAIGN BULLETIN

Classification:	Reference:	Date:
EM18-001	NTB18-078	November 8, 2018

VOLUNTARY SERVICE CAMPAIGN
2018 NV RADIATOR INSPECTION

CAMPAIGN ID #: PC664
APPLIED VEHICLES: 2018 NV1500/2500/3500 (F80)

Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting this voluntary service campaign on certain specific model year 2018 NV vehicles to inspect and if necessary, replace the radiator. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC664 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to repair vehicles falling within range of this campaign that enter the service department. This includes vehicles purchased from private parties, vehicles presented by transient (tourists) owners, and vehicles in a dealer's inventory.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Open the vehicle's hood and locate the radiator cap shown in Figures 1 and 2.

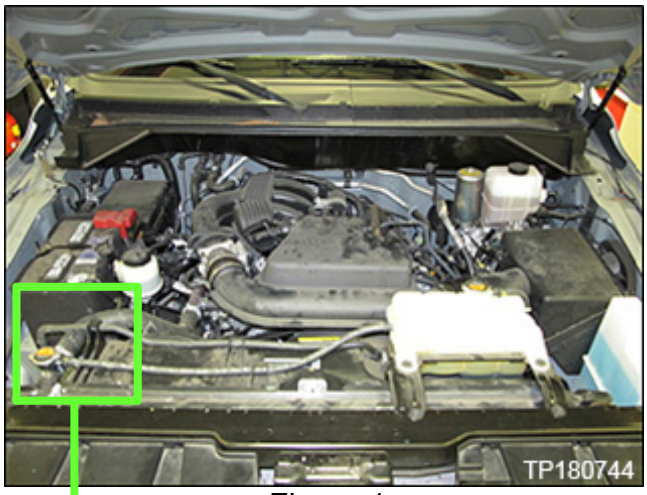

Figure 1

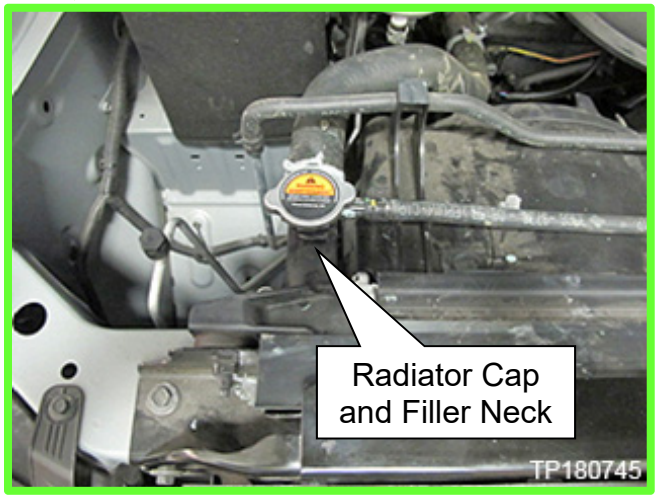

Figure 2

2. Remove the radiator cap.
   a. Wrap a thick cloth around the cap.
   b. Slowly turn the radiator cap a quarter of a turn to release any built-up pressure.
   c. Carefully remove the radiator cap by turning it all the way.

   WARNING: Do not remove the radiator cap when the engine is hot. Serious burns could occur from high pressure engine coolant escaping from the radiator.

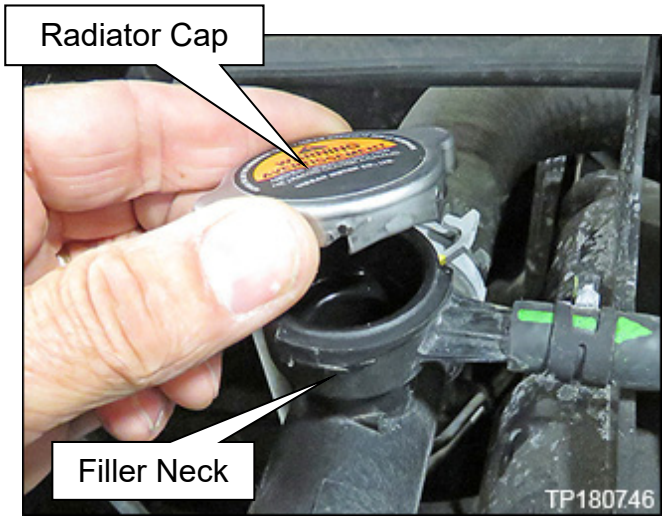

Figure 3

3. Inspect the shape of the radiator filler neck flange where the radiator cap tabs engage.

   NOTE: Figure 4 shows a correctly formed filler neck.

   ➢ Does the filler neck have the extra material shown in Figure 5?

   NO: Inspection complete; no repair needed.

   YES: Replace the radiator assembly.

   - For replacement information, refer to the Electronic Service Manual (ESM); **ENGINE > ENGINE COOLING SYSTEM > VQ40DE or VK56VD > REMOVAL AND INSTALLATION > RADIATOR > Removal and Installation**.

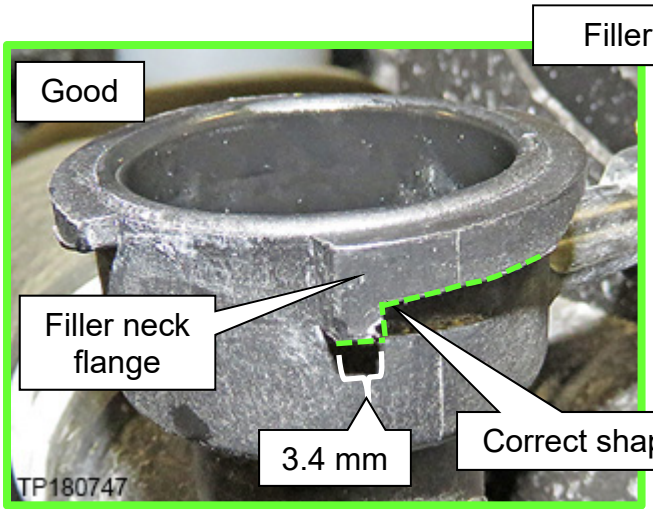

Figure 4

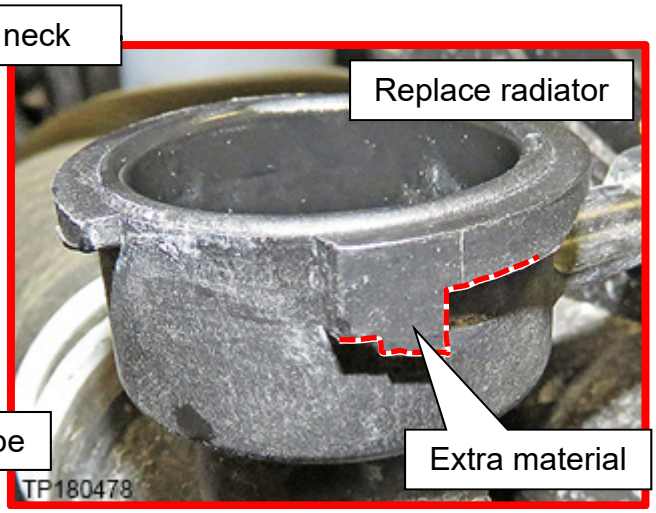

Figure 5

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Radiator Assembly for VQ40DE Engine	21460-1PA0A	1
Radiator Assembly for VK56VD Engine	21410-9JJ0A	1
Nissan Extended Life Antifreeze/Coolant (1)	999MP-L25500P	2 Gallons

(1) Order this item through the Nissan Maintenance Advantage program: Phone 877-NIS-NMA1 (877-647-6621). Website order via link on the dealer portal; www.NNAnet.com and click on the “Maintenance Advantage-Tire/Battery/Chemical” link.

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) ID	DESCRIPTION	OP CODE	FRT
PC664	Inspect Radiator Filler Neck **(No repair necessary)**	PC6640	0.2 hrs
	Inspect Radiator Filler Neck and Replace Radiator for VQ40DE Engine	PC6641	1.6 hrs
	Inspect Radiator Filler Neck and Replace Radiator for VK56VD Engine	PC6642	1.5 hrs

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 8, 2018	NTB18-078	Original bulletin published