

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

PRODUCT INFORMATION BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	PIB #
10/23/2018	2018, 2019	534

MODEL

Bay Star Sport	<input type="checkbox"/>	Ventana	<input checked="" type="checkbox"/>	Essex	<input type="checkbox"/>
Bay Star	<input type="checkbox"/>	Dutch Star	<input type="checkbox"/>	King Aire	<input type="checkbox"/>
Canyon Star	<input type="checkbox"/>	Mountain Aire	<input type="checkbox"/>	New Aire	<input type="checkbox"/>
Ventana LE	<input checked="" type="checkbox"/>	London Aire	<input type="checkbox"/>	Other	<input type="checkbox"/>

PRODUCT INFORMATION

Newmar began using spacers between the Carefree Ascent series slideout topper covers and the mounting surface of the slideout to increase the clearance between the slideout topper cover and the painted slideout trim. If a clearance issue arises on coaches built between 10/9/17 and 9/28/18, measure the topper(s), Contact your Service Account Manager to obtain authorization and order the correct amount of parts. Refer to the attachment for the work instructions.

For topper covers:

- 42-114" - Use two spacers
- 115-197" - Use three spacers
- 198-289" - Use four spacers
- 290" and longer - Use five spacers

Order the following parts:

1. Correct number of spacers
 - Newmar part #102346R
 - Spacer dimension is 3" x 7.5" x .5"
2. Two screws for each spacer
 - Newmar part #11914
 - Screw size: #14 x 1 1/2" hex.
3. Ten rivets for each awning (you may not need all ten)
 - Newmar part #016133
 - Rivet size: 3/16" x 3/8"

Flat Rate Code: PIB 534

Labor Time: 1.5 hr. per topper

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.