

GROUP	MODEL
Product	2011-2014MY
Improvement	Optima (QF/TF)
	2012-2014MY
	Sorento (XMa)
	2011-2013MY
	Sportage (SL)
NUMBER	DATE
PI1803W/X	November 2018

# PRODUCT IMPROVEMENT CAMPAIGN

ENGINE REPLACEMENT INSTRUCTIONS
FOR DTC P1326 (PI1803W/X)

This bulletin provides information related to the Technical Service Bulletin previously published in November 2018 (PI1803) titled "Knock Sensor Detection System - ECU Logic Improvement". Specifically, this bulletin provides instructions on which procedures to follow if, after installation of the KSDS, any one of the subject vehicles below returns to the dealer with Diagnostic Trouble Code ("DTC"), P1326.

- All 2011-2013MY Optima (QF/TF) vehicles equipped with the 2.4L Gasoline Direct Injection (GDI) and 2.0L Turbocharged GDI (T-GDI) engines, produced from August 12, 2010 through September 27, 2013;
- All 2014 MY Optima (QF) vehicles equipped with the 2.4L Gasoline Direct Injection (GDI) and 2.0L Turbocharged GDI (T-GDI) engines, produced at KMMG from August 28, 2013 through May 15, 2014.
- All 2012-2014 MY Sorento vehicles equipped with the 2.4L Gasoline Direct Injection (GDI) engines, produced from April 19, 2011 through February 10, 2014; and
- All 2011-2013 MY Sportage vehicles equipped with the 2.0L Turbo Gasoline Direct Injection (T-GDI) engines, produced from December 30, 2010 through August 30, 2013.

If DTC P1326 is present, first check for any wiring signal interference following the procedure set forth below before determining whether an engine replacement is necessary. Based on the results of the Wiring Signal Interference Check, dealers are to perform either the Knock Sensor Wiring Repair or the Engine Long-Block Replacement according to the procedures in this TSB.

If the vehicle's engine is already seized or severely knocking, dealers are to perform the Engine Long-Block Replacement <u>and</u> the Wiring Signal Interference Check according to the procedures in this TSB.

Before conducting the procedure, verify the vehicle is included in the list of affected VINs.

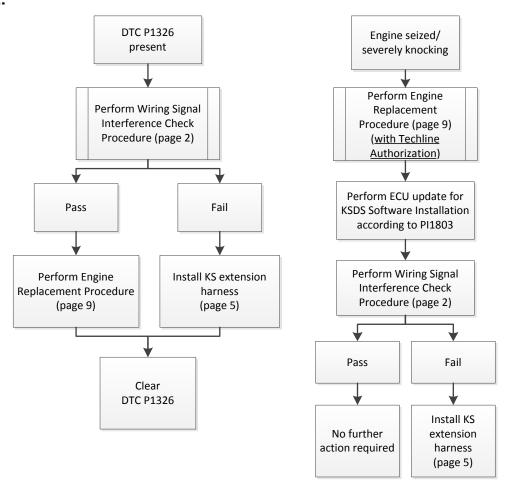
### \* NOTICE

To ensure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service  $\rightarrow$  Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

File Under: <Product Improvement>

Circulate To: ☑ General Manager ☑ Service Manager ☑ Parts Manager ☑ Service Advisors ☑ Technicians ☑ Body Shop Manager ☐ Fleet Repair

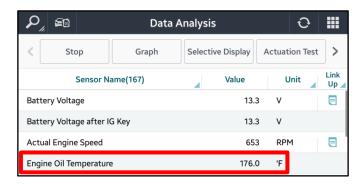
#### Flow Chart:



### **Wiring Signal Interference Check Procedure:**

- Using the KDS, perform a Fault Code Search and confirm DTC P1326 is present.
  - If P1326 is present, proceed to the next step to perform the wiring signal interference check.
  - If the engine is seized or severely knocking, proceed to the engine replacement procedure on page 9.
- 2. Start/warm up the engine and ensure **ENGINE OIL** is at operating temperature (176°F).

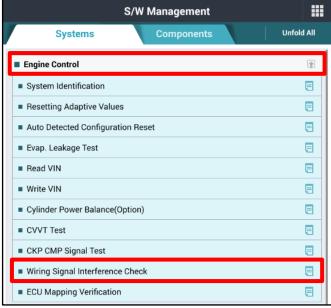




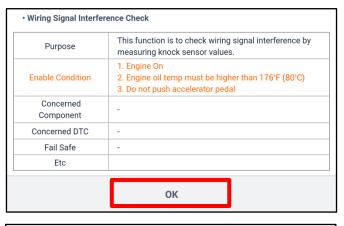
3. From the KDS Home Screen, select S/W Management.



4. Select Engine Control → Wiring Signal Interference Check.

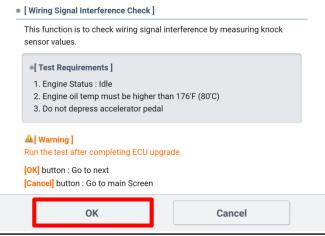


 Ensure the engine is on and at idle and <u>ENGINE OIL</u> temperature is at 176°F degrees or higher. Select OK to proceed.



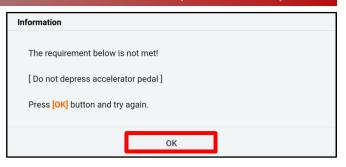
5b. Select OK to proceed.

**NOTE**: This test should only be performed if Knock Sensor Detection System - ECU Logic Improvement (PI1803) has previously been completed.

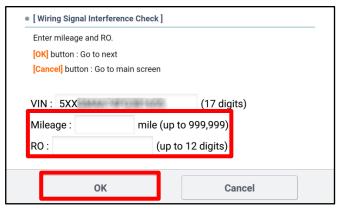


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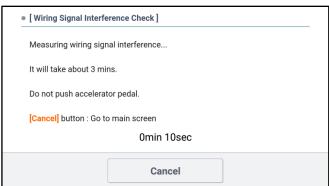
5c. If the conditions are not met, a pop-up as shown will be displayed.



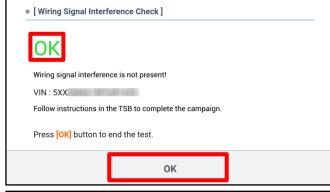
6. Enter vehicle mileage and RO number (VIN is automatically populated).



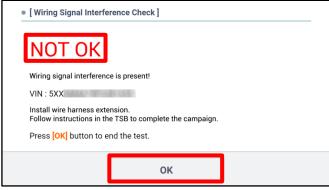
7. Wiring Signal Interference Check test will begin and take about three (3) minutes to complete. **NOTE**: <u>Do not</u> push on the accelerator pedal.



 If the result is "OK", turn the engine off and proceed to the Engine Replacement procedure on page 9.



 If the result is "NOT OK", turn the engine off and proceed to <u>step 2</u> of the Knock Sensor (KS) Extension Harness Installation procedure on page 5.



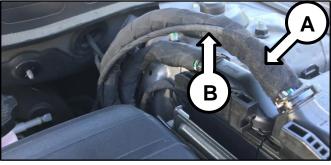
#### **KS Extension Harness Installation Procedure:**

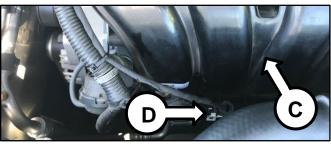
NOTE: Photos below are from a 15MY Optima (QF). Components and their location may vary in different models.

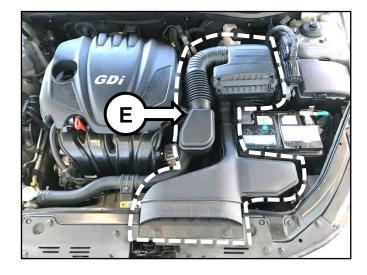
 Inspect the ECU harness (A) and verify if the Knock Sensor wiring extension harness (B) has previously been installed.

**NOTE**: To identify the extension harness (B), look for an external harness (B) which should be cable-tied to the existing wiring harness (A) leading by the intake manifold (C) to the knock sensor (D), as shown.

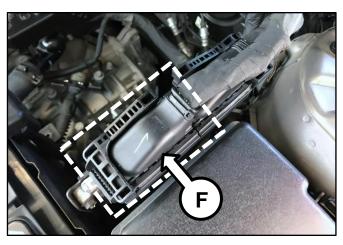
- If the extension harness (B) has been installed, no further action is required.
- If the extension harness (B) has not been installed, proceed to the next step.
- 2. Remove the air cleaner and duct assembly (E).







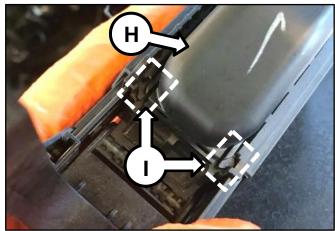
3. Disconnect the ECU connector (F).



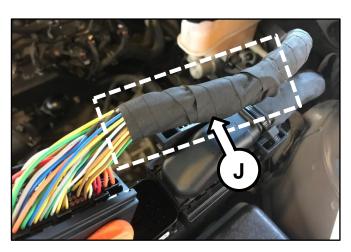
4. Cut the existing cable-tie (G) from the connector.



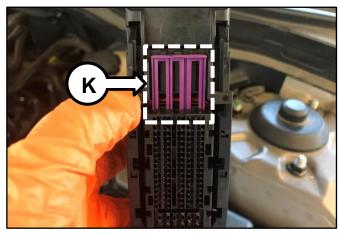
5. Remove the ECU connector cover (H) by carefully unclipping the two (2) tabs (I) and sliding the cover (H) towards the tabs (I).



6. Carefully remove the electrical tape (J) to expose the harness wires.



7. Remove the pin retainer (K).



- Locate the three (3) knock sensor circuit 8. terminals from the ECU connector (F). Refer to the "Schematic Diagrams -> Engine Electrical System → Engine Control System → Schematic Diagrams" chapter of the applicable ETM on KGIS.
  - 44. Knock Sensor Shielded Ground
  - 45. Knock Sensor Ground
  - 62. Knock Sensor Interface (Signal)

Click here to see a video of terminal removal.

9. Remove the three (3) terminals one at a time and insert the new terminals of the extension harness into the **ECU** connector (F). Reinstall pin retainer (K) and reassemble the connector (F).

Pin	Extension Wire Color
44	Blue
45	Black
62	Red

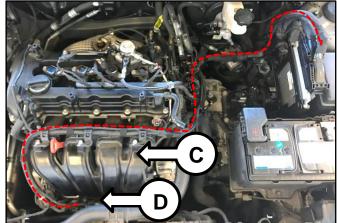
NOTE: Be sure to note the rotational position of the terminals during removal. They are directional and need to be reinstalled in the same "clock" position.

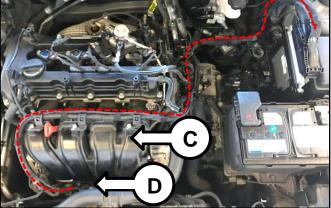
10. Route the extension harness (B) along the existing harness (A) leading by the intake manifold (C) to the knock sensor (D), as shown.

F	(9) 90 83 83 83 83 83 83 83 83 83 73 78 77 77 77 75 74 77 77 77 76 86 87 86 86 86 86 86 86 86 86 86 86 86 86 86
	(57/56/55/54/53/52/51/50/49/48/47/46 <mark>/45/44</mark> /43/42/41) (4) (3)
QF/	40(39(38)(37)(36)(35)(34)(33)(32)(29)(28)(27)(26)(25)(24)
TF	([232222129191181141911511413112111119191817]

F	91 90 89 88 87 86 85 84 83 82 81 80 79 78 77 76 75 74 73 72 71 70 69 68 67 66 65 64 63 62 61 60 59 58	6 5
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	57 56 55 54 53 52 51 50 49 48 47 46 45 44 43 42 41	4 3
XMa / SL	40 39 38 37 36 35 34 33 32 31 30 29 28 27 26 25 24 23 22 21 20 19 18 17 16 15 14 13 12 11 10 9 8 7	2 1













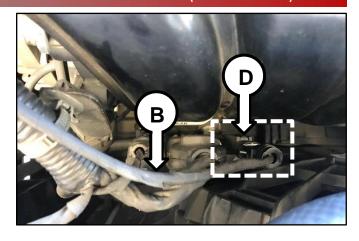
The harness (B) must be routed above and secured to the harness protector (L1) and UNDER the

Breather Hose (L2) and Camshaft Position Sensor (L3).

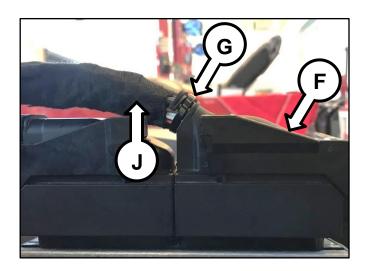
\* IMPORTANT

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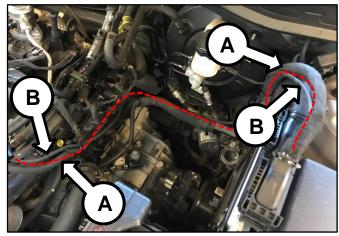
11. Connect the extension harness (B) to the knock sensor (D).



- 12. Cut off and discard the three (3) <u>old</u> knock sensor circuit terminals and the <u>old</u> knock sensor connector and secure the remaining wires to the <u>new</u> extension harness using the supplied electrical tape. **NOTE**: Complete removal of the <u>old</u> knock sensor wires is not necessary. Only remove the old terminals and connector.
- 13. Secure the extension harness at the connector (F) by replacing the cable-tie (G) removed in step 4 with a new supplied cable-tie and the electrical tape (J) removed in step 6 with new supplied electrical tape.



14. Secure the extension harness (B) to the existing harness (A) using the supplied cable-ties. Tuck and secure any excess wiring of the extension harness near the ECU with cable-tie.



- 15. Reinstall all removed components in the reverse order of removal.
- 16. Erase the P1326 DTC with the KDS and start the engine to confirm proper operation.

### **Engine Replacement Procedure:**

Remove the engine assembly by referring to the "Engine And Transmission (Transaxle) Assembly → Engine And Transmission (Transaxle) Assembly → Repair procedures" chapter in the applicable Shop Manual on KGIS.

Refer to <u>TSB ENG190</u> for information regarding engine replacement practices.



- 2. After removal of the engine from the vehicle, remove all components that will need to be transferred by referring to the applicable Shop Manual on KGIS.
- 3. Place the new engine block on an engine stand.
- 4. Install all removed components from the old engine block onto the new engine block utilizing all parts from Service Kit I and II. Be advised of notes below.

#### Notes:

High Pressure Pump & Roller Tappet:

- Refer to TSB ENG083 for special attention and handling procedures of GDI-specific components.
- When installing the high pressure pump and roller tappet onto the new engine, apply engine oil to the roller tappet, and O-rings of the high pressure pump.

Tightening torques of pump bolts: 9.4 – 10.9 lb.ft (12.8 – 14.7 N.m, 1.3 – 1.5 kgf.m)

Tightening torques of pipe flare nut: 19.5 – 23.9 lb.ft (26.5 – 32.4 N.m, 2.7 – 3.3 kgf.m)



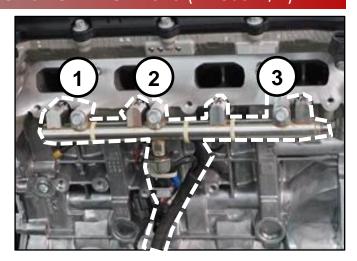
## \* NOTICE

Refer to <u>TSB ENG083</u> for gasoline direct injection (GDI) specific information, including related warnings and cautions for handling high fuel pressure system components.

#### **Delivery Pipe:**

- Refer to TSB ENG083 for special attention and handling procedures of GDI-specific components.
- Prior to installing the delivery pipe, be sure to replace all of the injector Orings and injector retainers.
- Prior to installing the delivery pipe, apply engine oil to the injector Orings.
- When installing the delivery pipe, use caution not to damage the tip of the injector.
- Be sure to replace the delivery pipe retaining bolts and torque them in the sequence shown.

Tightening torque of bolts: 13.7 – 17.4 lb.ft (18.6 – 23.5 N.m, 1.9 – 2.4 kgf.m)



### \* NOTICE

Combustion seals must be compressed after installation and before attempting to install into the cylinder head. Use SST 09353 2B000 (refer to TSB ENG083).

#### Dipstick Tube & Dipstick:

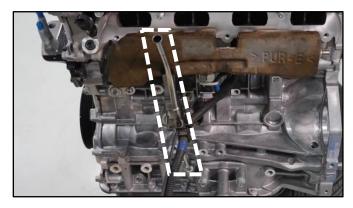
- Prior to installing the new tube, lubricate the o-ring located at the bottom of the tube with engine oil.
- Install the red dipstick included in Service Kit I.

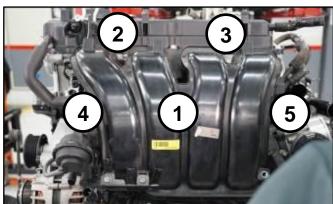
Tightening torque of bolt: 5.8 – 8.7 lb.ft (7.8 – 11.8 N.m, 0.8 - 1.2 kgf.m)

#### Intake Manifold:

- Prior to installation, replace the intake manifold gaskets.
- Torque bolts in the sequence shown.

Tightening torque of bolts: 13.7 – 17.4 lb.ft (18.6 – 23.5 N.m, 1.9 – 2.4 kgf.m)





#### **Exhaust Manifold:**

- All engines supplied under this Product Improvement Campaign have the exhaust manifold studs configured for SULEV engines.
- Using the pictures to the right, check the exhaust manifold stud location and quantity. Relocate as required for ULEV engines and obtain one (1) extra from the removed engine.
- Prior to installation, replace the exhaust manifold gasket and front muffler gasket.
- Torque nuts in the sequence shown.

Tightening torque of nuts: 36.2 – 39.7 lb.ft (49.0 – 53.9 N.m, 5.0 – 5.5 kgf.m)

\*For 14MY Sorento (XMa) vehicles only: check the underhood emissions label and record whether the label references ULEV or SULEV. This information is needed to select/order the correct replacement engine.

 On Turbo engines, replace the turbocharger oil feed line and gaskets.

Tightening torque of oil feed line bolt: 8.7 – 13.0 lb.ft (11.8 – 17.7 N.m,

1.2 - 1.8 kgf.m

Tightening torque of oil feed line nuts:

5.8 – 8.7 lb.ft (7.8 – 11.8 N.m.

0.8 - 1.2 kgf.m

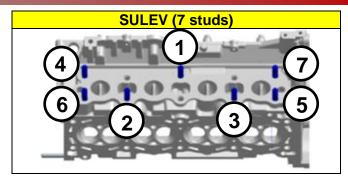
Tightening torque of oil drain line nuts and bolts:

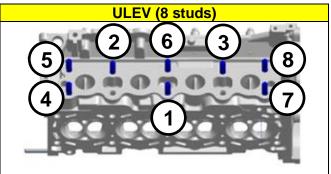
5.8 – 8.7 lb.ft (7.8 – 11.8 N.m,

0.8 - 1.2 kgf.m

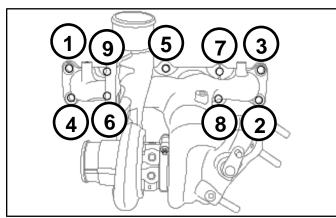
Torque exhaust manifold nuts in the sequence shown.

Tightening torque of nuts: 36.2 – 39.7 lb.ft (49.0 – 53.9 N.m, 5.0 – 5.5 kgf.m)





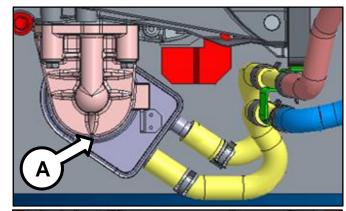


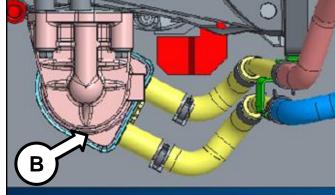


#### Oil Cooler Tube Assembly:

New engines may be supplied with a different oil cooler. Use steps below to determine the need for a replacement oil cooler tube assembly.

- If the new engine's (bigger) oil cooler (A) does not match the old engine's (smaller) oil cooler (B), replace the oil cooler tube assembly with the improved part. See parts table on page 15.
- If the new engine's (bigger) oil cooler
   (A) matches the old engine's (bigger) oil cooler (A), reuse the old engine's oil cooler tube assembly.
- If the new engine's (smaller) oil cooler
   (B) matches the old engine's (smaller) oil cooler (B), reuse the old engine's oil cooler tube assembly.





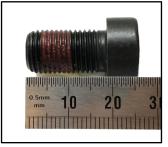
### Drive Plate / Flywheel Bolts:

 Replace all seven (7) drive plate (AT) or flywheel (MT) bolts.

Tightening torque of nuts: 86.8 – 93.9 lb.ft (117.7 – 125.5 N.m, 12.0 – 13.0 kgf.m)



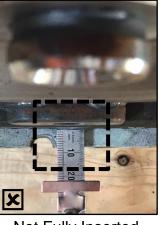
Drive Plate Bolt (A/T)



Flywheel Bolt (M/T)

#### **Torque Converter**

If the torque converter has moved from the fully inserted position, carefully push inward while rotating the torque converter until it is recessed approximately 9/16 – 5/8" (14 – 16mm) (☑) into the transaxle case when reinstalling the automatic transaxle.



Not Fully Inserted



Fully Inserted

5. Reinstall the assembled engine and transmission/transaxle into the vehicle.

Be sure to:

- Fill crankcase with 5W-30 oil (~5.8 quarts).
- Fill and bleed the cooling system with 50/50 coolant or mixture appropriate for area.
- Pressurize the fuel system before starting the vehicle.
- Reset engine adaptive values and perform steering angle sensor calibration.

Refer to <u>TSB\_ENG190</u> for information regarding engine replacement practices.

6. Verify proper operation of the vehicle with road test, and <u>erase any stored DTCs</u> (e.g., EPS, ESC, and TPMS) that may have been set by this procedure. Verify no leaks exist and ensure engine oil and coolant are at their proper level.

If any DTCs are still active, follow any related diagnosis and repair as needed.

### AFFECTED VEHICLE RANGE:

Model	Production Date Range		
11-13MY Optima (QF/TF)	August 12, 2010 through September 27, 2013		
14MY Optima (QF)	August 28, 2013 through May 15, 2014		
12-14MY Sorento (XMa)	April 19, 2011 through February 10, 2014		
11-13MY Sportage (SL)	December 30, 2010 through August 30, 2013		

#### **REQUIRED TOOL:**

Tool Name	Tool Part No.	Comments	
Torque Wrench Socket	09314 3Q100		
Injector Combustion Seal Ring Installer	09353 2B000		Refer to TSB ENG083 for detailed usage instructions
Pin Tool	91400 00000QQK		Previously auto-shipped to Dealers for PI1802W/X

### **REQUIRED PARTS:**

Part	MY	Model	Part Number Figure				
Name	IVI T IVIOGEI		2.4GDI 2.0T-GDI		rigure		
		QF	21101 2GK05QQK* 21101 2GK14QQK*, or	21101 2GK07QQK** 21101 2GK15QQK**, or			
	2011- 2013	TF	21101 2GK14QQK , <u>oi</u> 21101 2GK05QQKR*	21101 2GK13QQK , <u>or</u> 21101 2GK07QQKR**			
				SL	-	21101 2GK07QQKR	
Engine	2012- 2013	XMa	21101 2GK09QQK <u>or</u> 21101 2GK09QQKR	-			
Long Block				QF	21101 2GK06QQK <u>or</u> 21101 2GK06QQKR	21101 2GK08QQK <u>or</u> 21101 2GK08QQKR	
	2014	XMa <u>ULEV***</u>	21101 2GK10QQK, 21101 2GK11QQK, <u>or</u> 21101 2GK11QQKR	-			
		XMA SULEV***	21101 2GK11QQK <u>or</u> 21101 2GK11QQKR	-			

Part Name	Engine	Part Number	Figure
Service Kit I	2.4GDI	21111 2GK50QQK	
	2.0T-GDI	21111 2GK60QQK	
Service Kit II	2.4GDI and 2.0T-GDI	21111 2GK70QQK	0000

<sup>\*2.4</sup>GDI engines for 2011-2013 QF and TF are compatible and interchangable.

\*\*2.0T-GDI engines for 2011-2013 QF and TF are compatible and interchangable.

\*\*\*See page 11 for details about underhood label check.

Part Name	Engine	Part Number	Figure
Drive Plate Bolts	2.4GDI and	23311 25050	•••••
Drive Flate Boits	2.0T-GDI	23231 25200 (MT)	
Oil Cooler Tube Assembly	2.4GDI	25470 2G050QQK	
(replacement is conditional, refer to page 12)	2.0T-GDI	25470 2G650QQK	
KS Extension Harness	2.4GDI and 2.0T-GDI	91400 2T000QQK	

### WARRANTY INFORMATION (PI1803W1, MIL ON WITH P1326):

N Code: N99 C Code: C99

Model	Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.	
						21111 2GK50QQK	1		
				(PI1803 <b>W1</b> )			21111 2GK70QQK	1	
				2.4L GDI		8.4	(AT) 23311 25050	7	
				MIL ON with P1326, KSDS	180A23R0	M/H	(MT) 23231 25200	,	
				Wire Harness Inspection Pass, & Engine Replacement			(11-13MY) 21101 2GK05QQKR	1	
							(14MY) 21101 2GK06QQKR	'	
Opt.	Ont 230	23060	(PI1803 <b>W1</b> ) 2.4L GDI MIL ON with P1326, KSDS Wire Harness Inspection Fail, KSDS Extension Harness Install	180A23R1	0.8 M/H	91400 2T000QQK	1		
(QF)	R	2G400	2G400	(PI1803 <b>W1</b> ) 2.0L T-GDI MIL ON with P1326, KSDS Wire Harness Inspection Pass, & Engine Replacement		8.6 M/H	21111 2GK60QQK	1	
							21111 2GK70QQK	1	
							(AT) 23311 25050	7	
					180A23R2		(MT) 23231 25200		
							(11-13MY) 21101 2GK07QQKR (14MY)	1	
				(514000144)			21101 2GK08QQKR		
						(PI1803 <b>W1</b> ) 2.0L T-GDI MIL ON with P1326, KSDS Wire Harness Inspection Fail, KSDS Extension Harness Install	180A23R3	0.8 M/H	91400 2T000QQK

	Claire	Coursel		Danair	Lober	O.	Donlagament				
Model	Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.			
				(PI1803 <b>W1</b> )			21111 2GK50QQK	1			
				2.4L GDI <sup>^</sup>		8.4	21111 2GK70QQK	1			
				MIL ON with P1326, KSDS	180142R0	6. <del>4</del> M/H	(AT) 23311 25050	7			
				Wire Harness Inspection Pass, & Engine Replacement			(MT) 23231 25200	,			
							21101 2GK05QQKR	1			
Opt.	R	23060	0	(PI1803 <b>W1</b> ) 2.4L GDI MIL ON with P1326, KSDS Wire Harness Inspection Fail, KSDS Extension Harness Install	180142R5	0.8 M/H	91400 2T000QQK	1			
(TF)	IX	2G400		(DIA 000 <b>NAA</b> )			21111 2GK50QQK	1			
				(PI1803 <b>W1</b> ) 2.0T-GDI			21111 2GK70QQK	1			
				MIL ON with P1326, KSDS	180142R3	8.4 M/H	(AT) 23311 25050	7			
				Wire Harness Inspection Pass, & Engine Replacement		171/11	(MT) 23231 25200	7			
							21101 2GK07QQKR	1			
				(PI1803 <b>W1</b> ) 2.0T-GDI MIL ON with P1326, KSDS Wire Harness Inspection Fail, KSDS Extension Harness Install	180142R8	0.8 M/H	91400 2T000QQK	1			
				(PI1803 <b>W1</b> ) 2.4L GDI 2WD	8.0	8.4	21111 2GK50QQK	1			
		21020					21111 2GK70QQK	1			
							(AT) 23311 25050	7			
							(MT) 23231 25200	,			
					MIL ON with P1326, KSDS Wire Harness Inspection Pass, & Engine Replacement	180A24R0	M/H	(12-13MY) 21101 2GK09QQKR (14MY ULEV) 21101 2GK11QQKR (14MY ULEV or SULEV) 21101 2GK11QQKR	1		
Sor.	R		21020	21020	21020	21020	21020	(PI1803 <b>W1</b> ) 2.4L GDI 2WD MIL ON with P1326, KSDS Wire Harness Inspection Fail, KSDS Extension Harness Install	180A24R1	0.8 M/H	91400 2T000QQK
(XMa)	IX	2G010					21111 2GK50QQK	1			
							21111 2GK70QQK	1			
				(PI1803 <b>W1</b> )			(AT) 23311 25050	7			
				2.4L GDI AWD		8.6	(MT) 23231 25200	'			
				MIL ON with P1326, KSDS Wire Harness Inspection Pass, & Engine Replacement	180A24R2	0.0 M/H	(12-13MY) 21101 2GK09QQKR (14MY ULEV) 21101 2GK11QQKR (14MY ULEV or SULEV) 21101 2GK11QQKR	1			
				(PI1803 <b>W1</b> ) 2.4L GDI AWD MIL ON with P1326, KSDS Wire Harness Inspection Fail, KSDS Extension Harness Install	180A24R3	0.8 M/H	91400 2T000QQK	1			

Model	Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
				(514000144)			21111 2GK60QQK	1
				(PI1803 <b>W1</b> ) 2.0L T-GDI 2WD			21111 2GK70QQK	1
				MIL ON with P1326, KSDS	180143R3	7.7 M/H	(AT) 23311 25050	7
				Wire Harness Inspection Pass, & Engine Replacement		100,11	(MT) 23231 25200	/
				1 dos, a Engine Replacement			21101 2GK07QQKR	1
Spo.	2306	23060 2G400 0		(PI1803 <b>W1</b> ) 2.0L T-GDI 2WD MIL ON with P1326, KSDS Wire Harness Inspection Fail, KSDS Extension Harness Install	180143R8	0.9 M/H	91400 2T000QQK	1
(SL)	R		0	(PI1803 <b>W1</b> ) 2.0L T-GDI AWD MIL ON with P1326, KSDS Wire Harness Inspection Pass, & Engine Replacement	180143R4	8.1 M/H	21111 2GK60QQK	1
							21111 2GK70QQK	1
							(AT) 23311 25050	7
							(MT) 23231 25200	'
				T doo, a Engine Replacement			21101 2GK07QQKR	1
			(PI1803 <b>W1</b> ) 2.0L T-GDI AWD MIL ON with P1326, KSDS Wire Harness Inspection Fail, KSDS Extension Harness Install	180143R9	0.9 M/H	91400 2T000QQK	1	

WARRANTY INFORMATION (PI1803<u>X1</u>, ENGINE SEIZED/SEVERE KNOCKING): N Code: N99 C Code: C99

N Code:	N Code: N99 C Code: C99							ı
Model	Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
	<u>,                                     </u>						21111 2GK50QQK	1
				(PI1803 <b>X1</b> )			21111 2GK70QQK	1
			0	2.4L GDI Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire Harness Inspection Pass	180A23R4	0.4	(AT) 23311 25050	7
						8.4 M/H	(MT) 23231 25200	,
							(11-13MY)	1
							21101 2GK05QQKR (14MY)	
							21101 2GK06QQKR	
				(PI1803 <b>X1</b> ) 2.0L T-GDI Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire Harness Inspection Pass			21111 2GK60QQK	1
		23060 2G400 23060 2G400			180A23R5	8.7 M/H	21111 2GK70QQK	1
							(AT) 23311 25050	- 7 - 1
							(MT) 23231 25200	
							(11-13MY) 21101 2GK07QQKR	
							(14MY)	
				(PI1803 <b>X1</b> ) 2.4L GDI Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire Harness Inspection Fail, KSDS Wire Harness Install	180A23R6	8.9 M/H	21101 2GK08QQKR 21111 2GK50QQK	1
Opt. (QF)	R						21111 2GK50QQK 21111 2GK70QQK	1
(4.)								7
							(AT) 23311 25050	
							(MT) 23231 25200 (11-13MY)	- 1
							21101 2GK05QQKR	
							(14MY) 21101 2GK06QQKR	
							91400 2T000QQK	1
				Replacement, KSDS Wire Harness Inspection Fail, KSDS Wire Harness Install  (PI1803X1) 2.4L GDI Engine Seized / Severe	180A23R7	9.2 M/H 8.4 M/H	21111 2GK60QQK	1
							21111 2GK70QQK	1
							(AT) 23311 25050	7
							(MT) 23231 25200	
							(11-13MY) 21101 2GK07QQKR	1
							(14MY)	
							21101 2GK08QQKR	4
							91400 2T000QQK 21111 2GK50QQK	1
							21111 2GK70QQK	1
Opt. (TF)							(AT) 23311 25050	7
							(MT) 23231 25200	
							21101 2GK05QQKR	1
				(PI1803 <b>X1</b> ) 2.0T-GDI Engine Seized / Severe Knocking, Techline Authorized Engine	180142RD	8.7 M/H	21111 2GK60QQK	1
							21111 2GK70QQK	1
							(AT) 23311 25050	
							(MT) 23231 25200	7
				Replacement, KSDS Wire Harness Inspection Pass			21101 2GK07QQKR	1
				Tiamoso moposiion 1 ass		<u> </u>	2110120N01QQNN	'

Model	Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
				(PI1803 <b>X1</b> )			21111 2GK50QQK	1
Opt.				2.4L GDI Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire Harness Inspection Fail, KSDS Wire Harness Install			21111 2GK70QQK	1
	R				400440DE	8.9	(AT) 23311 25050	7
			0		180142RF	M/H	(MT) 23231 25200	7
		23060 2G400					21101 2GK05QQKR	1
							91400 2T000QQK	1
(TF)				(PI1803X1) 2.0T-GDI Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire Harness Inspection Fail, KSDS Wire Harness Install	40044051	9.2	21111 2GK60QQK	1
							21111 2GK70QQK	1
							(AT) 23311 25050	_
					180142RI	M/H	(MT) 23231 25200	7
							21101 2GK07QQKR	1
							91400 2T000QQK	1
							21111 2GK50QQK	1
				(DI4000W4)			21111 2GK70QQK	1
				(PI1803 <b>X1</b> ) 2.4L GDI 2WD			(AT) 23311 25050	7
		21020 2G010		Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire Harness Inspection Pass	180A24R4	8.4 M/H	(MT) 23231 25200	1
							(12-13MY) 21101 2GK09QQKR (14MY ULEV)	1
							21101 2GK11QQKR	
							(14MY ULEV <u>or</u> SULEV)	
	R			(PI1803 <b>X1</b> ) 2.4L GDI AWD Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire Harness Inspection Pass	180A24R5	8.6 M/H	21101 2GK11QQKR 21111 2GK50QQK	1
							21111 2GK70QQK	1
							(AT) 23311 25050	
							(MT) 23231 25200	7
							(12-13MY) 21101 2GK09QQKR	
							(14MY ULEV)	1
							21101 2GK11QQKR (14MY ULEV <u>or</u> SULEV)	
							(14M1 OLEV <u>of</u> SOLEV) 21101 2GK11QQKR	
Sor.				(PI1803 <b>X1</b> ) 2.4L GDI 2WD Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire	180A24R6	8.9 M/H	21111 2GK50QQK	1
(XMa)			0				21111 2GK70QQK	1
							(AT) 23311 25050	7
							(MT) 23231 25200	,
							(12-13MY) 21101 2GK09QQKR	
							(14MY ULEV)	,
				Harness Inspection Fail,			21101 2GK11QQKR	1
				KSDS Wire Harness Install			(14MY ULEV <u>or</u> SULEV) 21101 2GK11QQKR	
							91400 2T000QQK	1
				(PI1803 <b>X1</b> ) 2.4L GDI AWD Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire Harness Inspection Fail, KSDS Wire Harness Install	180A24R7	9.1 M/H	21111 2GK50QQK	1
							21111 2GK70QQK	1
							(AT) 23311 25050	
							(MT) 23231 25200	7
							(12-13MY)	
							21101 2GK09QQKR (14MY ULEV)	
							21101 2GK11QQKR	1
							(14MY ULEV or SULEV)	
							21101 2GK11QQKR 91400 2T000QQK	1
							31400 Z1000QQK	I

Model	Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
	R	23060	0	(PI1803 <b>X1</b> ) 2.0L T-GDI 2WD Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire Harness Inspection Pass	180143RD	7.7 M/H	21111 2GK60QQK	1
							21111 2GK70QQK	1
							(AT) 23311 25050	7
							(MT) 23231 25200	
							21101 2GK07QQKR	1
				(PI1803 <b>X1</b> ) 2.0L T-GDI AWD Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire Harness Inspection Pass	180143RE	8.1 M/H	21111 2GK60QQK	1
							21111 2GK70QQK	1
							(AT) 23311 25050	7
							(MT) 23231 25200	
							21101 2GK07QQKR	1
Spo.				(PI1803 <b>X1</b> ) 2.0L T-GDI 2WD Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire Harness Inspection Fail, KSDS Wire Harness Install	180143RI	8.3 M/H	21111 2GK60QQK	1
(SL)							21111 2GK70QQK	1
							(AT) 23311 25050	7
							(MT) 23231 25200	
							21101 2GK07QQKR	1
							91400 2T000QQK	1
				(PI1803 <b>X1</b> ) 2.0L T-GDI AWD Engine Seized / Severe Knocking, Techline Authorized Engine Replacement, KSDS Wire Harness Inspection Fail, KSDS Wire Harness Install	180143RJ	8.7 M/H	21111 2GK60QQK	1
							21111 2GK70QQK	1
							(AT) 23311 25050	7
							(MT) 23231 25200	
							21101 2GK07QQKR	1
				NODO WITE HATTIESS ITISTALI			91400 2T000QQK	1

NOTE: Refer to Warranty Bulletin 2018-14 for details regarding coolant and substitute transportation reimbursement requirements.

<u>Use sublet code 'X3'</u> with a maximum allowed amount of \$19.80 for "<u>ENGINE R&R</u>" engine oil reimbursement.

If the replacement of the Oil Cooler Tube Assembly was required, please manually enter the applicable Oil Cooler Tube Assembly part number to the claim's related parts section.

Dispose of old parts in accordance with local, state, and Federal regulations.

### \* NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference <u>PI1803W/X\*</u> when accessing the WebDCS system.

# **Appendix 1 (Warranty Claim Authorization)**

Scenario		Description	Action Required
1	Campaign - TSB # PI1803W/X Case for Warranty Authorization <b>NO INSPECTION</b>	Wiring Signal Interference Check cannot be completed due to engine seizure or other engine failure (won't run long enough to complete the test)	TL PWA required for all dealers – Video of condition and WRTY143 form required*  Video requirement examples below are for illustration purposes, individual requirements will vary based upon the condition reported:  • Video should be continuous and show the VIN (most convenient VIN plate) and pan to show the engine condition  • For engine seizures, attempt to turn over engine with breaker bar in video  • For hole in engine block, show hole in video

# **Appendix 2 (Video Capture & Upload)**

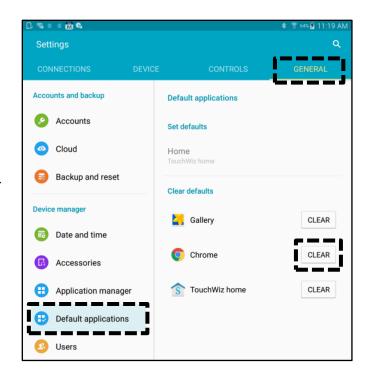
Capturing a video is often helpful in assisting the Kia Techline Agent in determining a proper diagnosis strategy. Once a TechLine case is open, the following procedure will guide you through the video capture and upload.

The Chrome<sup>™</sup> browser should be used to access the Techline portal. Follow the steps below to clear the default browser if it is other than Chrome<sup>™</sup>.

#### For KDS Tab 10.1 Tablets:

- 1. Select "Settings" from the App Screen.
- 2. Select the "General" tab at the top.
- 3. Select "Default Applications".
- 4. If "Internet" is the default browser, select the CLEAR button.

If "Chrome" is the default browser, further action is not required.



5. When opening the Techline portal, select "Chrome" and select Always".



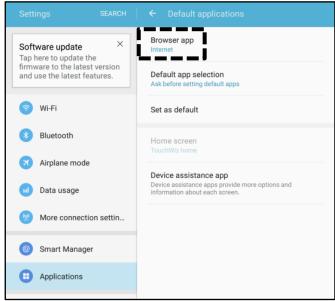
#### For KDS Tab S2 Tablets:

- 1. Select "Settings" from the App Screen.
- 2. Select "Applications".
- 3. Select "Default Applications".

Select "Browser app".

5. Ensure "Chrome" is selected.







TSB: PI1803W/X Multiple Models November 2018

### Setting Your Video Size to "Limit to Email"

1. Select "Camera" from the App Screen.



2. Select the Settings icon.



3. Select the Video Camera icon.



4. Ensure "Limit to email" is selected.



### **Attaching Video to a Techline Case**

 Open K-Support in the device Chrome<sup>™</sup> browser or select the "Techline" button on KDS home page.

https://ksupport.kiausa.com

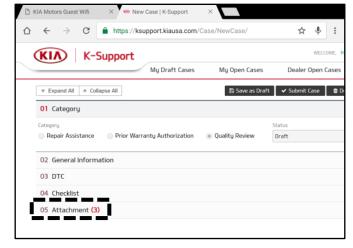
- Open your existing Techline case for the vehicle requiring a video capture by selecting the case number.
- Select "Attachment".

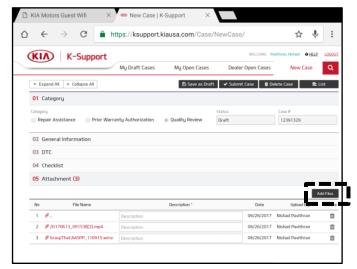
Select "Add Files".

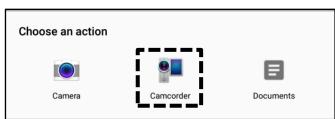
5. Select "Camcorder" and the video camera will open.











Start by recording the VIN. Ensure sun glare is not reflecting off windows or other objects.

Without stopping the recording, capture the area of the vehicle displaying the issue. i.e.;

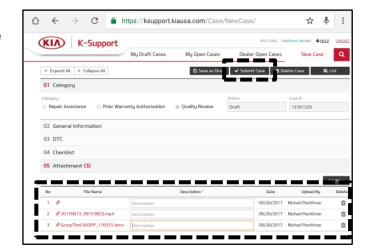
- Engine Noise record the engine.
- Hole In Block record the side of the engine with the damage.
- Seized Engine record a technician trying to turn the engine over with a breaker bar.



### \* NOTICE

NOTE: Ensure the video size is set to "Limit to email" (see page 24). Only record the VIN and the engine exhibiting the concern. Any additional information will increase the size of the video and make it difficult to upload or download.

- 7. Stop the video when you captured what is needed. Select "OK" to use this capture or "RETRY" to capture the video again.
- 8. Ensure a description of the recording. For example, engine knock or smoke from exhaust.
- 9. Select "Submit Case".



10. Select "Yes" when the confirmation message below appears.

Note: Selecting anything other than "Yes" will not save the video capture.

