SSM 47678

2013-2019 Escape and 2015-2019 MKC vehicles equipped with a power roof opening panel will exhibit a small vent opening position of 5 mm (.197 in). This is the normal vent position for optimal noise, vibration, harshness (NVH) and windnoise qualities. When the vent is closed, the front sliding glass panel will open to the 10 mm (.394 in) position and then close. The front sliding glass panel also opens to the 10 mm (.394 in) position to give the front sliding glass panel enough clearance before it opens to the rearward position. This is a normal operating characteristic of the front sliding glass panel. No repairs are required.