TECHNICAL SERVICE BULLETIN Tire/Wheel Vibration At Highway Speeds Above 80 Km/h (50 MPH)

18-2331 31 October 2018

This bulletin supersedes 17-2207. Reason for update: Concern Carryover to New Model

Model:

Ford
2017-2019 Escape

Summary

This article supersedes TSB 17-2207 to update the vehicle model years.

Issue: Some 2017-2019 Escape vehicles may exhibit a vibration at highway speeds above 80 Km/h (50 MPH) which may be attributed to short term flat spotting in the tires.

Action: Follow the Service Procedure steps to correct the condition.

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017-2019 Escape: Visually Inspect, Adjust Tire Pressure Includes Time To Road Test (Do Not Use With Any Other Labor Operations)		0.6 Hrs.

Repair/Claim Coding

Causal Part:	1508
Condition Code:	D9

Service Procedure

- 1. Visually inspect the tires for possible damage. Are any concerns present?
 - (1). Yes this article does not apply. Refer to Workshop Manual (WSM), Section 204-04.
 - (2). No proceed to Step 2.
- 2. Check and adjust tire pressures to placard specification.
- **3.** Drive the vehicle to confirm customer concern. The vehicle must be driven a minimum of 24 km (15 miles) to eliminate any temporary flat spotting conditions. Is the vibration still present?
 - (1). Yes further diagnosis is required. Refer to WSM, Section 204-04.
 - (2). No no further action required. Return the vehicle to the customer.

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