



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., – P.O. Box 2215
Torrance, CA 90509-9870

December 2018

**Product Update: 2017–18 CR-V:
Software Update with A/C Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172**

VIN: <VIN>

Dear <First Name/Last Name>:

What is the Product Update Issue?

On 2017–18 CR-V vehicles equipped with the 1.5 liter turbocharged engine, there are reports of vehicles experiencing drivability concerns. These concerns can result in the malfunction indicator lamp (MIL) turning on.

Emission Consequence

If the check engine light is illuminated, your vehicle may fail a state or local emissions inspection.

What will Honda do?

Contact any authorized Honda dealer for an appointment to have your vehicle's software updated and A/C control unit replaced. This work will be done **for free**. Please plan to leave your vehicle at the dealer for at least a day to allow them flexibility in scheduling.

Emission Warranty

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have the necessary repairs done to your vehicle as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle.

Lessor Information

Please forward a copy of this notice to the lessee.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2017–18 CR-V equipped with the 1.5 liter turbocharged engine involved in this product update. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call American Honda's Customer Support & Campaign Center at 1-888-234-2138. You can also locate a dealer online at *Hondacars.com*. Customers with A/C Control Unit Replacement in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.

Campaign #6DU / Service Bulletin #18-114



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VIN: <VIN>

Dear <First Name/Last Name>:

What is the Product Update Issue?

On 2017–18 CR-V vehicles equipped with the 1.5 liter turbocharged engine, there are reports of vehicles experiencing drivability concerns. These concerns can result in the malfunction indicator lamp (MIL) turning on.

Emission Consequence

Your vehicle may fail a state or local emissions inspection due to the check engine light being illuminated if you do not have this repair done.

What will Honda do?

Contact any authorized Honda dealer for an appointment to have your vehicle's software updated. This work will be done **for free**. Please plan to leave your vehicle at the dealer for at least a half a day to allow them flexibility in scheduling.

Emission Warranty

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have the necessary repairs done to your vehicle as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle.

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We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.

Campaign #6DU / Service Bulletin #18-124