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<b>Sent on</b>	12	21	2018	<b>Expires on</b>	02	14	2019
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<b>From</b>	Honda Parts and Service National
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<b>Subject</b>	2016-18 Civic Engine Oil Dilution Product Update
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DATE: December 21, 2018

TO: Affected Region Honda Parts & Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: 2016-18 Civic Engine Oil Dilution Product Update

On December 5, 2018, American Honda announced a product update campaign for certain 2017-18 CR-V vehicles with the 1.5L turbo engine that were sold in 21 cold-weather states. Today, American Honda is expanding the scope of this product update to include certain 2016-18 Civic vehicles with the 1.5L turbo engine. This applies to vehicles in the same 21 states. This product update also addresses concerns related to engine oil dilution due to various control unit software/threshold settings. **Do an iN VIN status inquiry to determine which vehicles in your inventory are affected.**

#### PROBLEM

In some cold-weather states, depending on driving styles, some vehicles may experience lack of power, which may set DTC P0300 (random misfire detected), P0301 (No. 1 cylinder misfire detected), P0302 (No.2 cylinder misfire detected), P0303 (No. 3 cylinder misfire detected), P0304 (No. 4 cylinder misfire detected), or P0172 (fuel system too rich).

#### REPAIR

Repair requires ECU and TCU software updates and replacement of the A/C control unit.

#### PARTS

Parts are available through normal parts ordering channels.

#### SOFTWARE

Software to update the ECU and TCU is available for download. Review the service bulletin for more details.

#### SERVICE BULLETINS

Service Bulletin 18-137, *Product Update: 2016-18 Civic: Software Update with A/C Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172* has been posted to the Service Information System (SIS). It includes repair, software, and warranty information related to this recall

#### CUSTOMER NOTIFICATION

American Honda expects to begin notification by the middle of February 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.