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## **2018-2019 Odyssey Power Tailgate Inop**

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### **Background**

American Honda (AHM) is investigating certain 2018-2019 Odysseys with customer complaint of power tailgate inop. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

### **Qualifiers**

AHM is interested **ONLY** if the vehicle meets the following requirements:

1. Must be able to duplicate the issue.
2. No attempt has been made to repair this issue.

### **Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.