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KZRV, LP- Technical Service Bulletin
KZ-TSB2018-01

We recently identified the potential for a defect in certain KZRV models in which defective Skylights may have been installed. We are requesting an immediate inspection of the Skylights on the units listed below which our records indicate were recently shipped to your dealership.

- A visual inspection should be performed on the Skylight(s). Look for visible “cracking” around the outer lip of the Skylight. Both severe (obvious) and minor (requiring care in the inspection) have been noted. If the unit does NOT exhibit cracking, please report this on a KZ warranty claim indicating the inspection has been completed. The job code for the inspection is 2276 and the time allowed is .3 for each skylight.
- If cracks are found, please contact your KZ service team and file a claim for replacement of the Skylight. The unit should be sealed up immediately until the replacement is completed.

* The job code for R/R of the skylight under this TSB is 2294 and we are allowing one hour to replace