

**DATE: November 2018****First Release****TITLE: KarmaSync Password Recovery**

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**APPLICABILITY:** On complaint**MARKET REGION:** North America**PURPOSE:** To help support our dealer network

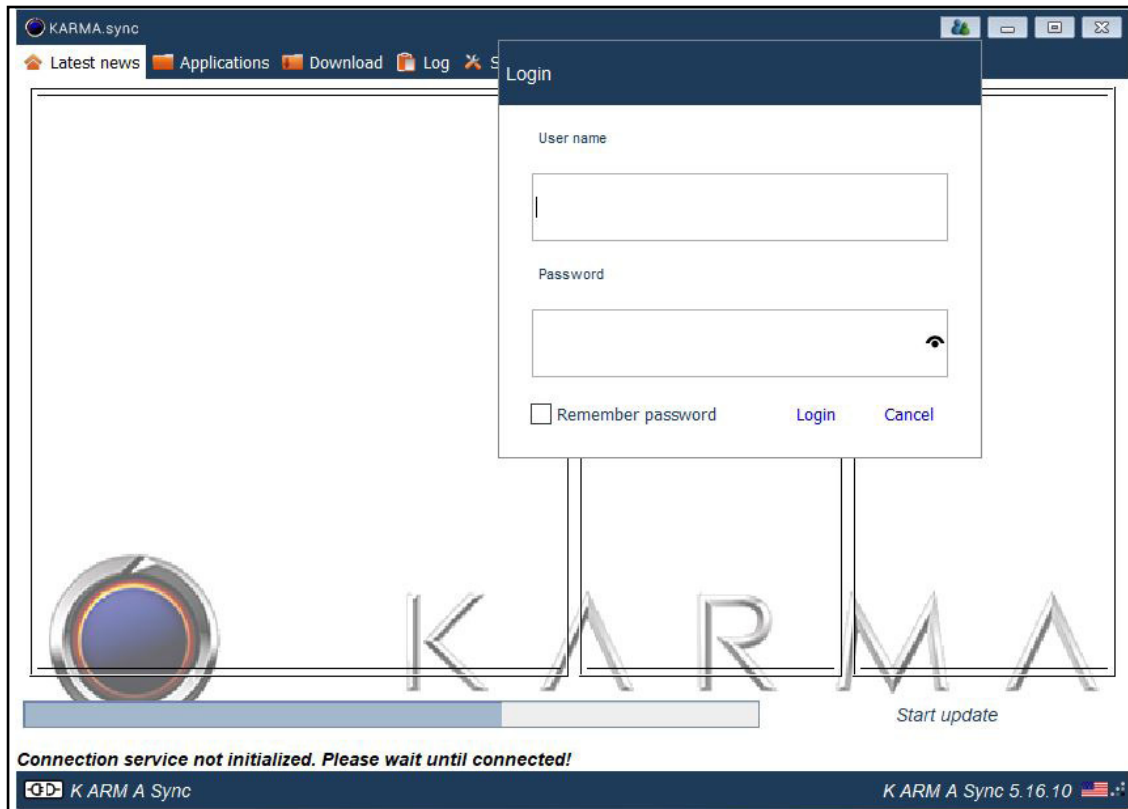
For situations where you may have lost a password or access to KarmaSync, we request the retailer and service network partners to create a help ticket with Karma IT support.

Please send an email to:

**help@karmaautomotive.com**

Make the Subject line “Karma Sync Dealer Support – Password Reset”

Please CC you TSS representative as well.



Karma Automotive Bulletins and service documents are intended for use by experienced and trained Technicians. If you lack the skills, tools, equipment and a suitable workshop for any procedure described in this document, we suggest you leave such repairs to a Karma retailer and service provider. See your service provider for advice on whether your vehicle may benefit from the information contained within this document. The information contained in the Karma Bulletin is accurate at the date of publication. However, Karma Automotive regularly updates technical information. Please check with your Karma Automotive Retailer and Karma Automotive service provider that the bulletin you intend to use contains the latest available information.