



TEREX®

Product Notice

PN668

DATE: 11/16/18

REVISED:

TO: Owners, Users, Dealers, and Installers

Models Affected: HR46, HRX60, and TL50

SUBJECT: Remote Two Speed Programming and International Chassis'

Issue:

Terex has learned the two-speed throttle control, on specific International chassis with Diamond Logic chassis control system, may not increase engine RPM and requires reprogramming.

Action of Owner:

At your next chassis service interval, the updated Diamond Logic program can be downloaded to the affected VIN's. The new program can be accessed and downloaded by your servicing International dealership from the "Get from History" area of the chassis VIN. Please present this letter to your servicing International dealer. If you or the service center has questions about this notice, please contact the Terex Utilities factory Service Department at 1-844-837-3948 for more information.

What Terex Will Do:

Terex has uploaded the updated Diamond Logic program. Any charges related to the downloading of the new program will be reimbursed by Terex. Dealers can contact the Terex Warranty Department utilities.warranty@terex.com or call 844-837-3948.

Terex and local industry standards (e.g. ANSI, CSA) requires that the purchaser of a Terex unit report to Terex the model and serial number of each machine and their contact information within 60 days of the sale. Terex requests the seller also provide the name, address, and telephone number of the new owner, Use the Owner Update Form in the manual to update the owner status of any of your machines.

Always follow all inspection and maintenance requirement as specified in the manuals.



November xx, 2018

'owner'

'address1'

'city', 'state' 'zip'

Dear Owner,

REASON FOR NOTICE

Terex has learned the two-speed throttle control, on specific International chassis with Diamond Logic chassis control system, may not increase engine RPM and requires reprogramming.

WHAT THE OWNER MUST DO

At your next chassis service interval, the updated Diamond Logic program can be downloaded to the affected VIN's. The new program can be accessed and downloaded by your servicing International dealership from the "Get from History" area of the chassis VIN. Please present this letter to your servicing International dealer. If you or the service center has questions about this notice, please contact the Terex Utilities factory Service Department at 1-844-837-3948 for more information.

WHAT TEREX UTILITIES WILL DO

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If you have sold or retired the unit please let us know by contacting the Terex Utilities Warranty department at 1-844-837-3948 or send the serial number and new owner contact information to utilities.warranty@terex.com. Forward this Notice to the new owner within 10 days of receipt of this letter.

If you have leased this vehicle to another person, forward a copy of this notice to the lessee within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter,

Jeff Hegstrom
Product Support Manager

Our records indicate the following machines/chassis registered to you are involved in PN668:

Model	Serial Number	International Model#	Chassis VIN
'model'	'Serial number'	'model'	'VIN'

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