

Subject:

**FLOCK FINISHING ON DOOR SASH MOLDING PEELS OFF WHEN
OPENING FROZEN DOOR**

Bulletin No.: 09-040/18

Last Issued: 11/09/2018

APPLICABLE MODEL(S)/VINS

2017-2019 CX-5
2018-2019 CX-5 (Mexico spec.)

DESCRIPTION

Some customers may notice the flock finishing on the door sash molding is peeled off (as shown below) when opening the frozen door. This concern may be caused by insufficient durability due to an improper production process of the door sash moldings. To eliminate this concern, the production process of the door sash moldings has been changed.

**REPAIR PROCEDURE**

1. Verify the customer concern.
2. Replace the affected door sash molding(s) with modified part(s) according to the instructions on MGSS online:

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- FRONT SASH MOLDING REMOVAL
- FRONT SASH MOLDING INSTALLATION
- REAR SASH MOLDING REMOVAL
- REAR SASH MOLDING INSTALLATION

3. Verify the repair.

PARTS INFORMATION

FRONT SASH MOLDING (RIGHT):

| Part Number | Description | Qty. | Remark |
|--------------|---------------------------|------|------------------------------------|
| KB7W-50-981K | MOULD (R), FRONT, SASH'A' | 1 | |
| KB7W-50-640C | MOULD (R), FRONT, BELT | 1 | [R] |
| KB7W-50-M10B | GARNISH (R), FRONT DOOR | 1 | [R] B-PILLARGARNISH BLACK |
| KB8A-50-M10D | GARNISH (R), FRONT DOOR | 1 | [R] B-PILLARGARNISH PIANO BLACK |

FRONT SASH MOLDING (LEFT):

| Part Number | Description | Qty. | Remark |
|--------------|---------------------------|------|-------------------------------------|
| KB7W-50-985K | MOULD (L), FRONT, SASH'A' | 1 | --- |
| KB7W-50-650C | MOULD (L), FRONT, BELT | 1 | [R] |
| KB7W-50-M20B | GARNISH (L), FRONT DOOR | 1 | [R] B-PILLAR GARNISH BLACK |
| KB8A-50-M20D | GARNISH (L), FRONT DOOR | 1 | [R] B-PILLAR GARNISH PIANO BLACK |

REAR SASH MOLDING (RIGHT):

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| Part Number | Description | Qty. | Remark |
|--------------|--------------------------|------|-------------------------------------|
| KB7W-50-991K | MOULD (R), REAR, SASH'A' | 1 | --- |
| KB7W-50-660C | MOULD (R), REAR, BELT | 1 | [R] |
| KB7W-50-M30B | GARNISH (R), REAR DOOR | 1 | [R] B-PILLAR GARNISH BLACK |
| KB8A-50-M30C | GARNISH (R), REAR DOOR | 1 | [R] B-PILLAR GARNISH PIANO BLACK |
| KB7W-50-M50A | GARNISH (R), REAR DOOR | 1 | [R] C-PILLAR GARNISH BLACK |
| KB8A-50-M50C | GARNISH (R), REAR DOOR | 1 | [R] C-PILLAR GARNISH PIANO BLACK |

REAR SASH MOLDING (LEFT):

| Part Number | Description | Qty. | Remark |
|--------------|--------------------------|------|-------------------------------------|
| KB7W-50-995K | MOULD (L), REAR, SASH'A' | 1 | --- |
| KB7W-50-670C | MOULD (L), REAR, BELT | 1 | [R] |
| KB7W-50-M40B | GARNISH (L), REAR DOOR | 1 | [R] B-PILLAR GARNISH BLACK |
| KB8A-50-M40C | GARNISH (L), REAR DOOR | 1 | [R] B-PILLAR GARNISH PIANO BLACK |
| KB7W-50-M60A | GARNISH (L), REAR DOOR | 1 | [R] C-PILLAR GARNISH BLACK |
| KB8A-50-M60C | GARNISH (L), REAR DOOR | 1 | [R] C-PILLAR GARNISH PIANO BLACK |

WARRANTY INFORMATION

| | |
|------------------------|--------------------------------------------------------------------------------|
| Symptom Code | 92 |
| Damage Code | 92 |
| Part Number Main Cause | ****-50-981* or ****-50-985* or ****-50-991* or ****-50-995* |

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| | |
|-------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| | (Select the part number of the affected sash molding applicable to the subject vehicle from "Parts Information" table.) |
| Quantity | 1 |
| Operation No. and Labor Hours | Refer to the table below |

NOTE: Claim other necessary parts for repair, Qty. = 1 as related part.

Sash Moldings Replaced: ONE

| Operation No. | Labor Hrs. | Replacement |
|---------------|------------|----------------------------|
| XXP9NARX | 0.5 | One (1) front sash molding |
| XXP9NBRX | 0.6 | One (1) rear sash molding |

Sash Moldings Replaced: TWO

| Operation No. | Labor Hrs. | Replacement |
|---------------|------------|---------------------------------------------|
| XXP9NCRX | 0.8 | Both front sash moldings |
| XXP9NDRX | 1.0 | Both rear sash moldings |
| XXP9NERX | 0.9 | One (1) front and one (1) rear sash molding |

Sash Moldings Replaced: THREE

| Operation No. | Labor Hrs. | Replacement |
|---------------|------------|--------------------------------------------------------|
| XXP9NFRX | 1.1 | Both front sash moldings and one (1) rear sash molding |
| XXP9NGRX | 1.3 | One (1) front sash molding and both rear sash moldings |

Sash Moldings Replaced: FOUR

| Operation No. | Labor Hrs. | Replacement |
|---------------|------------|-------------------|
| XXP9NHRX | 1.5 | All sash moldings |

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