## **M-Tips**

# Mazda North American Operations Irvine, CA 92618-2922



Subject:

**DTC U0323/U0423/U3000 CANNOT BE DELETED** 

**M-Tips No.:** MT-010/18

Last Issued: 11/27/2018

#### **BULLETIN NOTES**

This M-Tip supersedes the previously issued M-Tip(s) listed below: The changes are noted in Red.

Previous M-TIPs:	Date(s) Issued:
MT-002/16	12/20/16

#### APPLICABLE MODEL(S)/VINS

2014- <mark>2018</mark> Mazda3	2016- <mark>2019</mark> MX-5	2016- <mark>2019</mark> CX-5
2016- <mark>2018</mark> Mazda6	2016- <mark>2019</mark> CX-3	2016- <mark>2019</mark> CX-9

### **DESCRIPTION**

Some vehicles (with MAZDA CONNECT) may exhibit a condition where DTC U0323(PCM) / U0423(ABS) /U3000(IC) CANNOT be deleted when the TPMS warning light flashes and/or the TCS/DSC indicator lights are illuminated. This can happen if the ignition is turned OFF within 20 seconds after the ignition is turned ON in one of the following two situations.

- 1. The "ROOM" fuse (Engine compartment) is NOT installed when battery level is low.
- 2. The CMU (Connectivity Master Unit) is NOT connected.

#### REPAIR PROCEDURE

- 3. Confirm the CMU is connected.
- 4. Confirm the ROOM fuse is installed properly.
- 5. Change the Temperature and the Distance setting in MAZDA CONNECT System Settings.
- Temperature Fahrenheit to Celsius (or vice versa)
- Distance Miles to Kilometers (or vice versa)

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- 4. Turn the ignition OFF.
- 5. Remove the ROOM fuse.
- 6. Press and hold the tripmeter reset button more than 5 seconds.
- 7. Install the ROOM fuse.
- 8. Turn the ignition ON.
- 9. Delete the DTC(s) using M-MDS.
- 10. Return the original unit of Temperature and Distance in MAZDA CONNECT System Settings.

Note: If DTC codes do not clear, refer to Workshop Manual DTC U0323 [SKYACTIV-G].