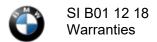
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September 2018 Technical Service

# N63T CRANKCASE VENTILATION LINES: LIMITED WARRANTY EXTENSION TO 10 YEARS/120,000 MILEAGE

#### **MODEL**

F01 (750i Sedan) (N63T Engine) Model Years 2013 2014 and 2015 produced 6/18/2012 to 5/21/15	F01 (750i xDrive Sedan) (N63T Engine) Model Years 2013, 2014 and 2015 produced 6/12/12 to 5/19/15	F01 (750i ALPINA B7 Sedan) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/31/2012 to 5/12/15	F01 (750i xDrive ALPINA B7 Sedan) (N63T Engine) Model Year 2013 produced 8/8/12 to 6/13/13; and Model Year 2015 produced 9/10/14 to 5/4/15
F02 (750Li Sedan) (N63T Engine) Model Years 2013, 2014 and 2015 produced 6/18/12 to 5/21/15	F02 (750Li xDrive) (N63T Engine) Model Years 2013, 2014 and 2015 produced 6/19/12 to 5/20/15	F02 (750Li ALPINA B7 Sedan) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/6/12 to 5/12/15	F02 (750Li xDrive ALPINA B7 Sedan) (N63T Engine) Model Year 2013 produced 7/31/12 to 6/10/13; and Model Year 2015 produced 7/28/14 to 5/11/15
F06 (650i Gran Coupe) (N63T Engine) Model Years 2013, 2014 and 2015 produced 6/18/12 to 2/28/15	F06 (650i xDrive Gran Coupe) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/3/12 to 2/27/15	F06 (650i xDrive ALPINA B6 Gran Coupe) (N63T Engine) Model Year 2015 produced 4/28/14 to 2/26/15	F07 (550i Gran Turismo) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/3/12 to 2/13/15
F07 (550i xDrive Gran Turismo) (N63T Engine) Model Year 2015 produced 7/16/14 to 6/30/15	F10 (550i Sedan) (N63T Engine) Model Years 2014 and 2015 produced 7/1/13 to 6/29/15	F10 (550i xDrive Sedan) (N63T Engine) Model Years 2014 and 2015 produced 8/1/13 to 6/29/15	F12 (650i Convertible) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/2/12 to 2/27/15
F12 (650i xDrive Convertible) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/2/12 to 2/25/15	F13 (650i Coupe) (N63T Engine) Model Years 2013, 2014 and 2015 produced 6/20/12 to 2/23/15	F13 (650i xDrive Coupe) (N63T Engine) Model Years 2013, 2014 and 2015 produced 6/19/12 to 2/16/15	F15 (X5 xDrive50i) (N63T Engine) Model Year 2015 produced 7/31/14 to 6/27/15
F16 (X6 xDrive50i) (N63T Engine) Model Year 2015 produced 7/26/14 to 6/27/15			

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Note: The "Model" information above is for informational purposes only, it is not the only deciding

factor.

#### **ELIGIBLE VEHICLES**

To determination a vehicle's eligibility and to confirm this coverage applies, always perform a VIN-specific DCSnet Warranty Inquiry first.

To assist you in identifying those vehicles that have this "component-specific" extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN and Component-specific "Vehicle Comment" shown below:

Please see SI B01 12 18 (DC 11 15 90 01 00). For this vehicle, the engine Crankcase Ventilation Lines limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting "Coverage, Policy and Coding" **prior** to performing any repair.

#### **INFORMATION**

For the eligible vehicles, BMW of North America, LLC ("BMW NA") is extending the limited warranty for the engine **Crankcase Ventilation Lines** to:

10 years/120,000 miles as determined by the vehicle's original in-service date



- This "component-specific" limited warranty extension applies to defects in materials or workmanship
- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.



Note: This bulletin is notice of a "limited warranty extension." This is NOT a notice of a Recall

or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

#### **Customer Notification Letter**

Even though this is NOT a Recall, BMW NA sent VIN-specific customer notification letters in a phased release.

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#### PARTS INFORMATION

Note: Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer's VIN to locate the applicable replacement part numbers.

- Only order these parts in the quantities needed to address customers' vehicles that have confirmed failures.
- "Only in conjunction with" parts: When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed "in-conjunction" with performing a covered repair, these "required" additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the ISTA repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

#### WARRANTY INFORMATION

This component-specific limited warranty extension to 10 years/120,000 miles applies to "eligible US-specification BMW vehicles" that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should these components fail again, they are covered by the remaining portion of the extended limited warranty coverage period.

#### **Non-Qualifying Repairs**

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

#### **Qualifying Repairs - Claim Submission**

Claim this work with the defect code and labor operations provided below.

Defect Code:	1115900100	F0x F1x N63T Crankcase ventilation line
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2/AIR	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2/AIR	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		

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61 21 528		Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")
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And, as necessary, for:

#### All models except the ALPINA

Labor Operation:	Labor Allowance:	Description:
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module

Or, as necessary, for:

#### The ALPINA models

Labor Operation:	Labor Allowance:	Description:
61 99 000	Work time (WT)	Performing vehicle diagnosis – test module

#### And:

And:		
00 65 781	Rejer in KSIJ/AIR	Replace all engine ventilation lines and connection lines (after diagnosis)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006

Refer to KSD2/AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation codes 61 00 006 and 61 99 000 are not considered Main labor operations; however, they both require an individual punch times and explanations on the repair order and in the claim comments section.

#### Sublet - Bulk Materials

Sublet reimbursement calculation for claiming the "used quantities" of repair-related bulk materials (BMW part numbers) is at dealer net plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

#### Overlapping Labor Procedure - Other Repairs

If invoicing the KSD2/AIR flat rate labor operation codes for other repair work results in overlapping labor, for those flat rate labor operations that are affected, you are able to:

• Replace the stated KSD2 "FRU allowance" with a "reduced FRU value" to eliminate the overlapping labor.

For help in identifying the overlapping labor, please refer to the AIR FRU Plausibility Check (Overlapping Labor Tool) that is located in the AIR Client.

Eligible other repair work being claimed under a different defect code will require separate punch times.

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On the repair order and in the claim comment section, please identify and itemize those labor operations being claimed with a "reduced FRU value."

#### Previous Customer-pay Repairs - Limited Warranty Extension Reimbursement

For the "Models" listed above and under this extended limited warranty, BMW of North America, LLC will provide reimbursement for "qualifying customer-pay repairs" that were performed on an eligible vehicle prior to the release of this component-specific limited warranty extension.

stomer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

#### Repairs that do not qualify for Reimbursement

Repairs that do not qualify for reimbursement include repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States (including Puerto Rico), and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

#### Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a "qualifying customer-pay repair" performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request "online" at www.BMW-RP.com under the following reference:

B-ELWR 2018 N63T Engine Crankcase Ventilation Lines 10Y120M

#### **Reimbursement Request Procedure**

The online process is initiated by attaching/sending "PDF files" of the supporting documentation for the "prior repair."

The website and attached sample customer letter provides information as to "what" documentation is needed to be supplied to support a prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center

Attention: B-ELWR 2018 N63T Engine Crankcase Ventilation Lines 10Y120M

P.O. Box 561089

Dallas, TX 75356

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

#### **BMW Owner/Operator Inquiries and Assistance**

For all other questions, please contact the BMW's Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

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Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

#### **ATTACHMENTS**

View PDF attachment **B011218\_Vent Line Customer Letter**.

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P.O. Box 619063 Dallas, TX 75261-9063 DO NOT MAIL REPAIR ORDER TO THIS ADDRESS



4-777-H342A-0000001-001-000-000-000-000



July 2018

This "Important Limited Warranty Information" applies to the BMW vehicle with the Vehicle Identification Number (VIN) of AAAAAAAAAAAAAAA.

Dear BMW Owner/Lessee:

BMW is committed to delivering the ultimate in product satisfaction to our customers.

Towards that end, BMW is extending the limited warranty for the:

#### • "Engine Crankcase Ventilation Lines"

On the above-referenced vehicle to:

#### • 10 years/120,000 miles as determined by your vehicle's original in-service date.

This "component-specific" limited warranty extensions apply to defects in materials or workmanship. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

## This is notice of a "limited warranty extension." This is <u>not</u> a notice of a Recall or Service Action.

If a repair to this component is required, please contact your nearest authorized BMW center in the United States or Puerto Rico to schedule an appointment. Your authorized BMW center will determine the vehicle's eligibility and review the scope of repairs that are covered by this component-specific limited warranty extension(s).

After vehicle inspection and diagnosis, eligible repair work will be performed by the authorized BMW center in the United States (including Puerto Rico) free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered by this limited warranty extension. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

The integrity of our products is essential to BMW's success and our customers' trust. We are determined to exceed your expectations and hope this warranty extension further enhances your ownership experience.

site Sincerely,

BMW of North America, LLC

#### Company

BMW of North America, LLC BMW Group Company

#### **Mailing Address**

PO Box 1227 Westwood, NJ 07675-1227

## **Telephone** (800) 831-1117

(000) 001 1117

#### E-mail

Customerrelations@ bmwusa.com

## **Website** bmwusa.com

## Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement BMW of North America, LLC

July 2018

#### **VIN ΑΑΑΑΑΑΑΑΑΑΑΑΑΑ**

Under these extended limited warranties, BMW of North America, LLC ("BMW NA") will provide reimbursement for "qualifying customer-pay repairs" that were performed on an eligible vehicle **prior** to the release of these component-specific limited warranty extensions.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

#### Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

#### Requesting Reimbursement for a Previous Repair that Qualifies

If you previously had a "qualifying customer-pay repair" performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request "online" at <a href="https://www.BMW-RP.com">www.BMW-RP.com</a> under the following reference:

#### **Covered Component Code**

B-ELWR 2018 N63T Engine Crankcase Ventilation Lines 10Y120M

To initiate the online process, you will be asked to attach PDF files of the required documentation as outlined in the reimbursement checklist on the next page.

#### **Alternative Method to Request Reimbursement**

Alternatively, you may mail or fax your request and documentation to:

BMW Customer Reimbursement Center

Attention: B-ELWR 2018 N63T Engine Crankcase Ventilation Lines 10Y120M

P.O. Box 54067 Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

For all other questions, please contact BMW's Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

### N63T Engine Crankcase Ventilation Lines: Limited Warranty Extension to 10 Years/120,000 Miles

### Previous Customer-pay Repair Reimbursement - Documentation Checklist **BMW of North America, LLC**

Reimbursement is available to the BMW Owner/Lessee who incurred the expense.

When submitting a reimbursement for a previous repair, please provide legible copies of the following documentation and include your VIN, name, address and your preferred contact telephone number(s):

Repair	r Order (RO) or Invoice
This do	ocument should include the following information:
	Customer name and address
	Vehicle Identification Number ("VIN")
	The date of repair
	The mileage when the repair was performed
	Itemized breakdown of the labor charges for all repairs* including diagnosis
	Itemized breakdown of the parts, including any miscellaneous items, billed for all repairs*
to	or repair orders containing multiple repair line items, only the specific line item expenses that relate the components that are covered by this extended limited warranty will be considered for imbursement.
Proof	of Payment
Please	provide a copy of at least <b>one</b> of the following items as valid proof of payment:
	Repair order (RO)/invoice stamped and dated as "PAID"
	Copy of a cancelled check
	Copy of a signed credit/debit card receipt
	Copy of a credit/debit card statement
Detern	mining if an eligible vehicle's repair qualifies for reimbursement:
	use the following questions to review your repair order documentation prior to submitting a rsement request:
1.	Why was the vehicle brought into the repair facility?
2.	What was the repair facility's diagnosis?
3.	What did the repair facility do to correct the concern and does it qualify?