

Multimedia System Enhancements (Pioneer)

Service Category Audio/Visual/Telematics

Section Navigation/Multi Info Display

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2017 - 2018	4Runner	
2016 - 2017	Camry, Camry HV, Sienna	
2016 - 2018	Highlander	

REVISION NOTICE

November 08, 2018 Rev1:

- The **Applicability section** has been updated.
- Any previous printed versions of this bulletin should be discarded.**

Introduction

Some customers may complain of the inability to use certain functions of the navigation/infotainment system while the vehicle is in motion. The following update modifies the system functionality while the vehicle is in motion, improving customer experience. New software is available to address the following:

- Phone keypad unlocked while vehicle is in motion
- Contact list unlocked while vehicle is in motion
- Bluetooth connected phone switching while vehicle is in motion
- Navigation transition improvements (if equipped)
- Revised BT-Audio help pop-up
- Call history list call function improvements

Multimedia System Enhancements (Pioneer)

Warranty Information

OP CODE	DESCRIPTION	MODEL	TIME	OFF	T1	T2
EL1718	Software Update	4Runner	0.3	86140-35270 86140-35280 86140-35290 86140-35300 86140-35310	87	74
		Camry Camry HV		86140-06680 86140-06690 86140-06700		
		Highlander		86140-0E190 86140-0E200 86140-0E230 86140-0E240		
		Sienna		86140-08050 86140-08060 86140-08070		

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Multimedia System Enhancements (Pioneer)

Multimedia Software Update Information

MODEL	MODEL YEAR	HEAD UNIT	MULTIMEDIA SOFTWARE UPDATE FILE
4Runner	2017 – 2018	Entune™ Audio Plus	15TDDANA-EA01_0004.kwi
Camry, Camry HV	2016 – 2017	Entune™ Audio Plus	15TDDANA-EA01_1004.kwi
		Entune™ Audio	15TBDANA-EA01_1004.kwi
Highlander	2016	Entune™ Audio Plus	15TDDANA-EA01_0004.kwi
		Entune™ Audio	15TBDANA-EA01_0004.kwi
	2017 – 2018	Entune™ Audio Plus	15TDDANA-EA01_2004.kwi
		Entune™ Audio	15TBDANA-EA01_0004.kwi
Sienna	2016 – 2017	Entune™ Audio Plus	15TDDANA-EA01_1004.kwi
		Entune™ Audio	15TBDANA-EA01_1004.kwi

MULTIMEDIA SOFTWARE FILE DOWNLOAD

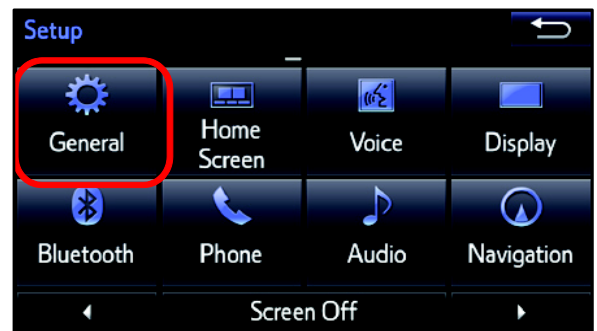
The Multimedia software update file may be downloaded directly from this Service Bulletin by clicking on the applicable file name in the table above. Once downloaded, the file may be copied directly to a commonly available blank USB flash drive.

For USB flash drive requirements and download instructions: Refer to *TIS – Diagnostics – Calibrations – Reference Documents – [Multimedia Software Download Instructions](#)*

Software Update Procedure

1. Start the engine.
2. Select the Home button, if equipped, then select the Gear icon in the upper right corner of the touch screen.
3. Select General on the Setup screen.

Figure 1.

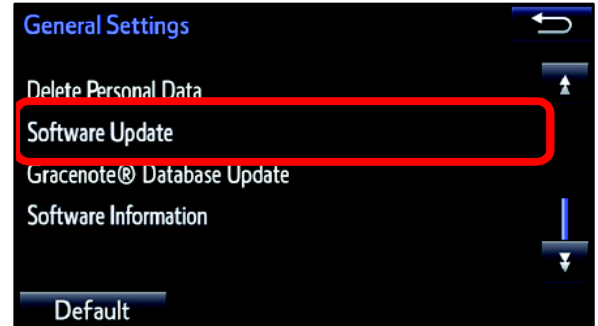


Multimedia System Enhancements (Pioneer)

Software Update Procedure (continued)

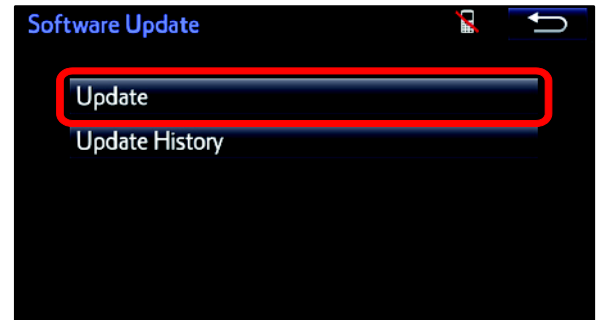
4. Scroll down and select Software Update.

Figure 2.



5. Select Update on the Software Update screen.

Figure 3.



6. Verify that the software version listed is the same or earlier as indicated in the Software Version Information table below.

Figure 4.

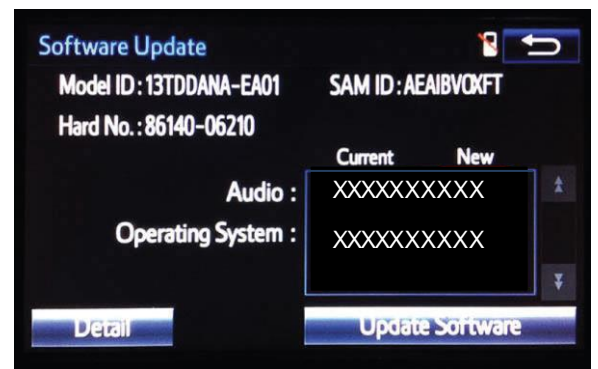


Table 1. Software Version Information

TYPE	4RUNNER, HIGHLANDER		2017 – 2018 HIGHLANDER ENTUNE™ AUDIO PLUS		CAMRY, CAMRY HV, SIENNA	
	CURRENT VERSION	NEW VERSION	CURRENT VERSION	NEW VERSION	CURRENT VERSION	NEW VERSION
Audio	809 811	817	705	708	810 812	818
Operating System	–	–	–	–	–	–

Multimedia System Enhancements (Pioneer)

Software Update Procedure (continued)

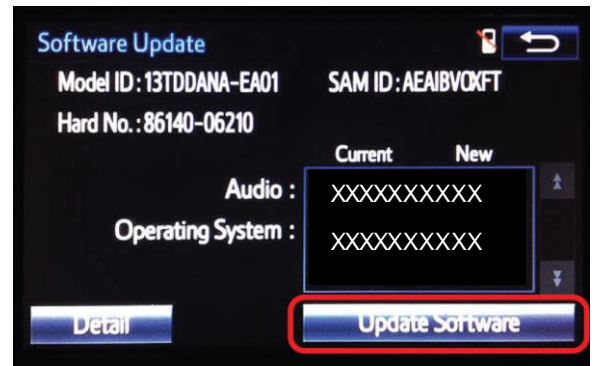
- If the software needs to be updated, download the software from the Software Update Information section onto an empty USB flash drive.

NOTE

If IG-OFF occurs, repeat steps 1 – 5 to re-enter the Software Update screen.

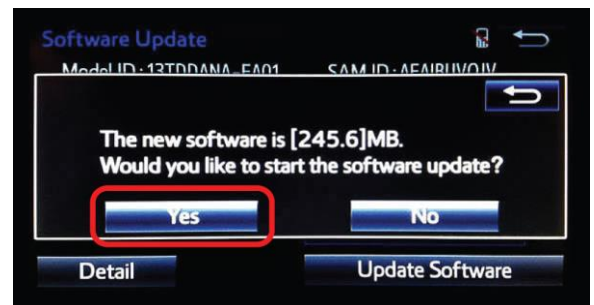
- Insert the prepared USB flash drive into the vehicle's USB port.
- Verify that the NEW software is up to date on the Software Update screen.
- Select the Update Software button in the lower right corner of the touch screen.

Figure 5.



- Select Yes on the "Would you like to start the software update?" pop-up.

Figure 6.



- The unit will begin the installation. The update will take about 10 minutes.

NOTE

- Do NOT turn off the engine or ACC before the software is ready for updating.
- Do NOT pull the USB flash drive out of the vehicle USB port.

Figure 7.

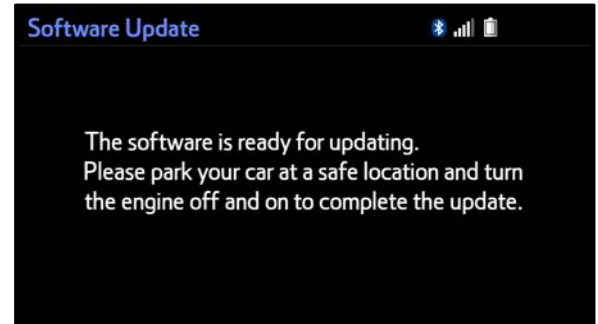


Multimedia System Enhancements (Pioneer)

Software Update Procedure (continued)

13. When “The software is ready for updating” displays, cycle the ignition OFF.

Figure 8.



14. Turn the ignition ON to complete the software update.
15. Once the software update has completed, remove the USB flash drive.
16. Perform steps 1 – 5 to verify that the software version matches the current Software Version Information table below.

Figure 9.

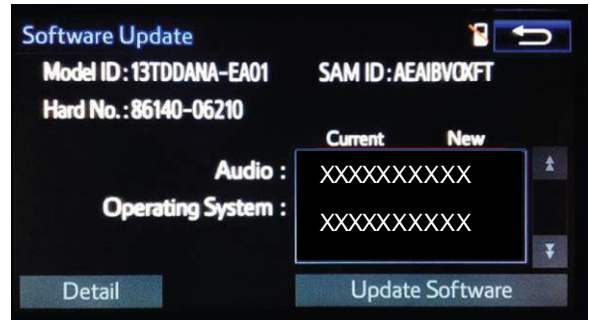


Table 2. Software Version Information

TYPE	4RUNNER, HIGHLANDER		2017 – 2018 HIGHLANDER		CAMRY, CAMRY HV, SIENNA	
	CURRENT VERSION	NEW VERSION	CURRENT VERSION	NEW VERSION	CURRENT VERSION	NEW VERSION
Audio	817	–	708	–	818	–
Operating System	–	–	–	–	–	–