

■ IMPORTANT UPDATE

The attached Dealer Letter has been updated. Refer to the details below.

DATE	TOPIC
March 23, 2018	Parts Ordering section has been updated.

The most recent update in the attached Dealer Letter will be highlighted with a red box.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.



Toyota Motor Sales, U.S.A., Inc. 19001 South Western Avenue P.O. Box 2991 Torrance, CA 90509–2991

TO: ALL TOYOTA DEALER PRINCIPALS,

SERVICE MANAGERS, PARTS MANAGERS

SUBJECT: SPECIAL SERVICE CAMPAIGN (SSC) - 30C

(2003 MY TOYOTA 4RUNNER V6 FUEL PULSATION DAMPER)

Toyota will initiate a Special Service Campaign (SSC) to replace the fuel pulsation damper on certain 2003 Model Year (MY) Toyota 4Runner V6 vehicles.

On certain early 2003 Model Year 4Runner **V6** vehicles, the fuel pulsation damper, located on the fuel rail, may have been improperly assembled. If the pulsation damper fails, a small amount of fuel may leak. In the worst case, this may result in an engine compartment fire if a heat or ignition source is present.

The following vital information is provided to inform you and your staff of the campaign notification schedule and your degree of involvement.

1. Owner Notification Letter Mailing Date

The owner notification will commence in early May, 2003.

Please note that not all vehicles in the VIN range are affected by this SSC. If you are contacted by an owner of an involved vehicle, who has not yet received a notification, please *verify eligibility by confirming through Dealer Daily/TIS prior to performing repairs*. Dealers should perform the inspection and/or repair as outlined in the attached Technical Instructions.

2. Identification of Involved Vehicles

Nationally, there are approximately 29,500 early 2003 Model Year 4Runner V6 vehicles involved in this campaign.

		VIN Range		
Model	Year	VDS	Ranges	
		ZU14R	0001001 – 0012113	
	2003		8000000 – 8006050	
		ZU17R	0001001 – 0012113	
4Runner			8000000 – 8006050	
(V6 Only)		BU14R	0001001 – 0013452	
			8000001 – 8006287	
		BU17R	0001001 – 0013452	
			8000001 – 8006287	

Not all 2003 Model Year 4Runner V6 vehicles in the VIN ranges are involved in this SSC. As always, consult Dealer Daily/TIS to confirm VIN eligibility and to assure the SSC is applicable. This will verify the vehicle is affected and has not already been completed prior to dealer shipment or by another dealer. Some vehicles may have been repaired prior to Dealer delivery therefore; please make sure the vehicle is involved prior to conducting repairs.

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3. Vehicles in Dealer Stock

As required by Federal Regulation, dealers are not to deliver any vehicle acquired in their inventory, which is involved in a safety recall, until the necessary repairs have been performed.

4. Dealer Inventory Lists

Dealer Vehicle Inventory Lists for this campaign have been distributed to each dealership's Service and Parts Managers. These lists are based upon the wholesale dealer and have been updated for dealer trades where possible. Based upon our records, a dealership which does not have any affected vehicles in their current inventory will receive a report indicating so.

(Note: Some vehicles may have been repaired prior to dealer delivery at the port facilities; these have been removed from the Dealer Vehicle Inventory List). Please make sure the vehicle is involved and has not already been repaired prior to replacing the Fuel Pulsation Damper.

Another dealer communication will be sent in late April, 2003, which will include owner name and address information and a sample copy of the owner letter in preparation for the owner notification. The owner notification will commence in early May, consistent with parts availability.

5. Repair Procedures

Refer to the attached Technical Instructions.

6. Parts Ordering

The necessary parts can be ordered through the dealer's facing PDC. Please refer to the table below and the Technical Instructions for part number information.

Part Number	art Number Part Description	
23270-31140	Damper Assy, Fuel Pressure Pulsation Damper	1
23283-31010	Holder, Fuel Pressure Regulator	1

The part kit listed below is no longer available. The individual parts listed above can be used to complete this campaign.

Part Number	Part Description	Qty/Vehicle
04003-14135	Fuel Pulsation Damper Kit	4

7. Reimbursement Procedures

Submit Special Service Campaign claims following the procedures described in the Toyota Warranty Policy and Procedures Manual.

The operation codes to be used for this SSC are as follows:

S	SC#	Model	Op. Code	Description	Flat Rate Hour
3	30C	4Runner	3502D1	Replace Fuel Pulsation Damper	0.5/Veh

NOTE: The above flat rate time includes 0.1 hours of administrative cost per unit for the dealership.

Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Special Service Campaign.

Thank you for your cooperation. TOYOTA MOTOR SALES, U.S.A., INC.