

INTEROFFICE MEMORANDUM

Original Publication Date: March 19, 2018

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Tom Trisdale //lems + //while

Vice-President, Product Quality and Service Support

Subject: Owner Notification - J0E

Certain 2018 Model Year Highlander LE FWD Certain 2018 Model Year Highlander LE AWD

Certain 2017 Model Year Tacoma TRD Pro with Manual Transmission

Vehicle Window Sticker (Monroney Label)

Specific information for Region support is provided below.

Condition

Due to a clerical error, the subject vehicles include incorrect values in the Fuel Economy and Environment section of the Window Sticker (Monroney label). Refer to the attached FAQ for a visual representation of the incorrect and correct values.

Dealer Notification

The attached Dealer Letter will be sent to all Toyota dealers on March 19, 2018 at approximately 4:30 P.M. Central Time.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.