

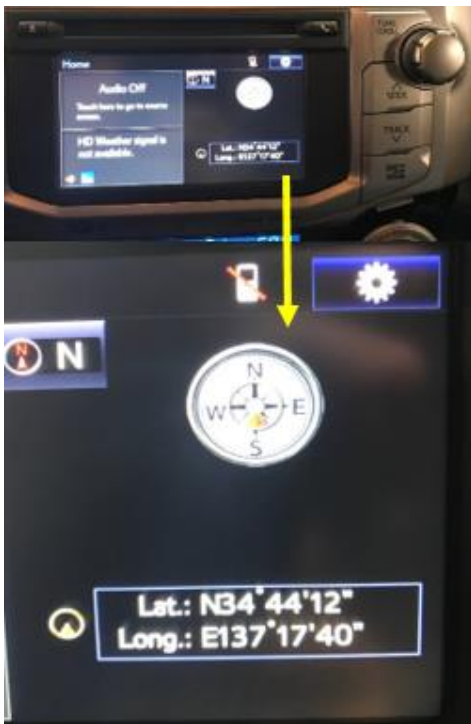
Subject		Market	
Navigation Inoperative During PDI (Compass Shown)		USA	
Service Category		Section	
Audio/Visual/Telematics		Navigation/Multi Info Display	
Applicability			
All Applicable Models			

APPLICABLE VEHICLES

2018	RAV4 HV	2018	Prius
2018	RAV4	2018	Prius Prime
2018	4Runner	2018	Prius C

CONDITION

Some vehicles may experience a navigation inoperative condition in which only the compass and latitude/longitude coordinates are shown during PDI or after installing a replacement radio.



RECOMMENDATIONS

Take the vehicle outside with a clear view of the sky (no obstructions, including trees, awnings, building, etc.) and leave with ACC or IG ON for 20 minutes. Do **NOT** replace the radio unless vehicle position is not acquired after 20 minutes under the open sky with IG ON.

LINK REFERENCES

This Tech Tip does not contain any link references