



Customer Satisfaction Campaign

DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Campaign: 77-0905

- o Integrity
- o Safety
- o Quality
- o Customer Service

11/26/2018

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River would like to make you aware of a recent improvement involving certain 2018-2019 No Boundaries ("NO-BO") NBT10.5, NBT10.6, NBT16.5, NBT16.7, NBT19.5 and NBT19.7 travel trailer recreational vehicles equipped with Cooper Discoverer LT 215/85R16E tires. Please see the information below for improving the ride and performance of your NO-BO.

WHAT IS THE ISSUE?

The heavy-duty nature of the Lippert torsion suspension system (3500-4400 lb. torsion axle depending on model) combined with the Cooper Discoverer LT215/85R16E tires can create a rough and irregular ride during "On Road" highway use when the trailer is not adequately loaded. The suspension/tire combination was designed for off-road use, with high cargo capacity. When the unit is not under 50%+ load and used on the highway, the increased tire pressure and heavy duty suspension could affect the ride quality significantly resulting in cosmetic damage to the interior.

OWNERS/DEALERS: WHAT SHOULD YOU DO?

Reduce the tire pressure of Cooper Discoverer LT215/85R16E to 65 PSI on NBT16.5, NBT16.7, NBT19.5 and NBT19.7 models.

Reduce the tire pressure of Cooper Discoverer LT215/85R16E to 50 PSI on NBT10.5 and NBT10.6 models.

Included with this notice are updated Federal Placards and tags to install and list the correct tire pressure for your vehicle. These tags can be installed over the original tags. Make sure that the tag is cleaned of any dirt and debris; wipe the area with isopropyl alcohol then install the new tag.

The aforementioned tire pressures meet the requirements of the Tire and Rim Association Standard.

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE
NO BO CUSTOMER SERVICE	(574) 642-1608
NO BO CUSTOMER SERVICE	(574) 642-1612

Sincerely,
Cherie Schmucker
Forest River, Inc.
Office Manager
Office of Corporate Compliance



Forest River, Inc.

900 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030 • 574-389-4600 • Fax 574-296-7558

November 2nd, 2018

Dear Forest River Customer:

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Contact Customer Service:

Danielle Beber – (574) 642-1608

Susan Thornberg – (574) 642-1612