

Reference	SSM74163
Models	Discovery / L462
Title	Rear lamp assembly discoloration around periphery
Category	Electrical
Last modified	29-Nov-2018 00:00:00
Symptom	201000 Lighting Systems
Attachments	Rear lamp delamination.pdf (Rear lamp delamination.pdf)

Content

Issue: A customer may report a visual discoloration around the peripheral face of the left hand rear and right hand rear tailgate or body side rear lamp assemblies. The concern may also be described as a blister like appearance. The levels of illumination are unaffected.

Cause: Delamination pockets between inner and outer lens along the bonded edge.

Action: If a customer reports the concern on any of the rear lamps, replace the affected rear lamp. Please view the attachment displaying the concern which may appear at any point around the peripheral edge.

Note: Prior to fitment of a new lamp check that the date of manufacture label attached to the lamp display's 19/10/18 onwards. Any rear lamps with an earlier date should be returned to Neovia via the Product Inspection Request process. Only the affected rear lamp should be replaced.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.