

Audio 20: Playback stops when a track is changed.

Topic number	LI82.60-P-068381
Version	1
Function group	82.60 Radio, audio, video systems
Date	07-11-2018
Validity	MODEL 205,253 with code 522 + 154
Reason for change	
Reason for block	

Complaint:

If the iPhone is connected via USB and the playback of the music tracks is changed in quick succession using the turn-and-push actuator/touchpad A40/9, this may lead to the playback being stopped.

To continue playback the USB port has to be disconnected and connected again.

Cause:

Possibly woftware release of iPhone (IOS11.2.6 and earlier).

Remedy:

Update customer smartphone to latest software version (at least IOS 11.3).

Symptoms
Communication/information / Entertainment / USB input / Malfunction
Communication/information / Entertainment / USB input / Not detected

Control unit/fault code		
Control unit	Fault code	Fault text
A40/9 - Audio/COMAND operating unit (COU [ZBE]) (CTRLC205)	-	-