Audio 20: SD card with audio files is not read

Topic number LI82.60-P-068377

Version

Function group 82.60 Radio, audio, video systems

Date 07-10-2018

Validity Model 205, 253 with code 522 + code 154 and with code

355

Reason for change Reason for block

Complaint:

It is not possible to playback audio files with an SD card.

A "Card illegible" fault message is shown.

Attachments	
File	Description
Fehlermeldung.JPG	Error message

Cause:

Possibly the SD card is formatted in an "exFAT" format or in older formats.

Remedy:

Data on the SD card must be stored using a commercially available computer and the SD card formatted to the "FAT32" format.

Symptoms		
Communication/information / Entertainment / Slot, memory card / Memory card is not recognized		
Communication/information / Entertainment / Slot, memory card / Memory card read error		
Communication/information / Entertainment / Slot, memory card / MP3 is not played		

Control unit/fault code		
Control unit	Fault code	Fault text
A2 / A40/3 / A26/17 - Audio or COMAND, A40/3 / A26/17 - Audio or COMAND (Audio) (HU5_ENTRY)	-	-