**IMPORTANT**

***Dealer Stock and Retail Vehicles***

Dealers must perform this campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the service department, access Hyundai Motor America's "warranty vehicle information" screen via WEBDCS to identify open campaigns.

**Description**: On certain 2019MY Veloster (JS) vehicles, the headlining assist handle on the passenger side may exhibit noise. Follow the procedure outlined in this bulletin to repair the noise from the assist handle area.

**Applicable Vehicles**: Certain 2019MY Veloster (JS)

**Parts Information**:

<table>
<thead>
<tr>
<th>Part Name</th>
<th>Image</th>
<th>Part Number</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>NOISE PREVENTION PAD KIT</td>
<td><img src="image1.png" alt="Image" /></td>
<td>85318-J3000QQH</td>
<td>PAD 2EA</td>
</tr>
<tr>
<td>TETHER CLIP</td>
<td><img src="image2.png" alt="Image" /></td>
<td></td>
<td>1EA</td>
</tr>
<tr>
<td>PAD OPENING CLIP</td>
<td><img src="image3.png" alt="Image" /></td>
<td></td>
<td>1EA</td>
</tr>
</tbody>
</table>

**Warranty Information**:

<table>
<thead>
<tr>
<th>MODEL</th>
<th>OP CODE</th>
<th>OPERATION</th>
<th>OP TIME</th>
<th>CAUSAL PART</th>
<th>NATURE</th>
<th>CAUSE</th>
</tr>
</thead>
<tbody>
<tr>
<td>VELOSTER (JS)</td>
<td>80C066R0</td>
<td>HEADLINING ASSIST HANDLE NOISE REPAIR</td>
<td>0.5</td>
<td>85318-J3000QQH</td>
<td>Q55</td>
<td>ZZ8</td>
</tr>
</tbody>
</table>

**NOTE**: Submit Claim on Campaign Claim Entry Screen

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair
Service Procedure:

1. Partially remove the passenger side front and rear door weather strip (A).

2. Remove the front seat belt upper anchor bolt (B) on the passenger side center pillar upper trim.

   *Tightening Torque:*
   
   \[ 39.2 \sim 53.9 \text{Nm} (4.0 \sim 5.5 \text{kgf.m}, 28.9 \sim 39.8 \text{lb-ft}) \]
3. Using a plastic trim tool, separate the passenger side center pillar lower trim (C).

**NOTICE**

DO NOT remove the center pillar lower trim fully. The mounting clip will be removed to remove the upper portion of the trim.

4. Using a plastic trim tool or a similar tool, separate the two mounting clips and remove the passenger side center pillar upper trim (D).

5. To remove the sunvisor (E) on the passenger side, loosen the mounting bolt (F).
6. Release the sunvisor retainer (G) and headlining mounting clip (H).

7. To remove the passenger side assist handle (J), remove the assist handle attachment bolts.

   **Tightening Torque:**
   5.88~9.81 Nm (0.6~1.0 kgf.m, 4.34~7.23 lb-ft)

8. Remove the passenger side front A pillar trim (K) using a trim tool.

   **NOTICE**
   Insert the trim tool into the tether clip mounting side (L) and remove the front pillar trim.
9. Separate the passenger side dual lock fasteners (N) to unlock the headliner.

**CAUTION**

Check the position of the front pillar trim mounting sides (tether clip). The tether clip (M) must be replaced with a new one.
10. Separate the headlining mounting fastener (O) to lower the headliner and replace the fastener with a new one.

**CAUTION**

Do not apply excessive force. Ensure not to damage the headliner from mishandling.

11. Check the position of the passenger side front assist handle installation side and attach the felt pads (P) as shown.
12. Reinstall all removed parts in reverse order of removal.

Ensure the seat belt fastener is torqued to the below specification.

_Tightening Torque_

_39.2 ~ 53.9 Nm (4.0 ~ 5.5 kgf.m, 28.9 ~ 39.8 lb-ft)_

Service procedure in now complete.