



Preliminary Information

PIT5606C Intermittent No Crank No Start Or Reduced Power - Loss Of Data Multiple U Codes Or Power Door Locks Intermittently Or Completely Inoperative Unwanted Seat Or Mirror Movement

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	Acadia	2017 - 2018	All	All	All	All
Cadillac	XT5	2017 - 2018	All	All	All	All

Involved Region or Country	North America
Condition	Intermittent No Crank, No Start, or Reduced Power loss of data multiple U codes or intermittent Power Door Locks inoperative with DTC's B3125, B3130, B3135 or unwanted seat or mirror movement.
Cause	IP harness chaffed at base of steering column, by the I-shaft. We have also seen these DTC's set with backed up water in the HVAC module leaking on the BCM connectors.

Correction:

Inspect IP harness at base of steering column, by the I-shaft. If the harness is chaffed, repair damaged wires and zip tie the harness away from the I-shaft.

Also Inspect the HVAC drain hose is properly routed and not plugged if water is leaking in to the BCM.

Engineering is looking in to the concern and the PI will be updated when more information is available.

Note: Customer may state they could not open the door.

Advised to look at their owner's manual.

To lock/unlock the doors from inside the vehicle: Pull once on the door handle to unlock the door and again to open the door.

Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin [10-00-89-005](#) for warranty information on wire/connector repairs.

Version History

Version	4
Modified	01/12/2018 Created on 03/09/2018 Updated correction information 10/29/2018 Updated to add keywords 11/13/2018 updated to add unwanted seat or mirror movement.



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