



Preliminary Information

PIT5639 Rear View Camera Image Flicker When Brake Lamps or Turn Signals are on

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 (New Model)	2019	All	All	All	All
GMC	Sierra 1500 (New Model)	2019	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IOR
Condition	Some customers may notice a slight flickering in the rear view camera image (while in reverse or in Camera view mode) when the brake lights, turn signals, or hazard flashers are on.
Cause	The rear tail lamps cycling on and off is causing an electrical interference in the rear camera signal lines to the radio.

Correction:

Note: This issue **ONLY** applies to vehicles equipped with the IOR radio. Do NOT replace the radio or rear view camera. This is not a camera or radio issue.

Verify the condition only occurs in Reverse when activating brake lamps, turn signal lamps, or hazard lamps. If flickering occurs in other scenarios then this PI does NOT apply and published diagnostics should be followed in SI.

If the condition only occurs in Reverse when activating brake lamps, turn signal lamps, or hazard lamps then Engineering is working on a service fix. A bulletin will replace this PI once a fix becomes available.

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern.

Warranty Information

Labor Operation	Description	Labor Time
3481038	Verify Rear View Camera Operation	0.3
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	11/08/2018 - Created



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