



Sales and
Service

November 16, 2018

To Whom It May Concern,

Thank you for bringing this issue to our attention. We understand the concern and have authorized the local Cummins Distributor to take immediate action to help mitigate the issue. Cummins is proposing that at every oil change and at no charge to the customer, to:

- Replace the compressor v-belt
- Clean all the belt pulleys
- Verify the tension on the belt tensioner is correct
 - If the tensioner is found to be out of specification, then Cummins will replace the tensioner as well

Please reference procedure 012-117 (Air Compressor Drive Belt) in the ISV5.0 CM3230 V104 Service Manual (4367291).

Once a permanent solution is identified it will be implemented on all affected units at the earliest possible convenience.

Sincerely,

General Manager

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