

From: Richard J. [REDACTED]
To: Kevia [REDACTED]
Subject: FW: Request to inspect engines at PACCAR Plants
Date: Friday, November 30, 2018 11:12:00 AM

From: Richard J. [REDACTED]
Sent: Wednesday, November 28, 2018 11:48 AM
To: 'Humberto [REDACTED]' <Humberto.[REDACTED]@PACCAR.com>
Cc: 'Craig [REDACTED]' <Craig.[REDACTED]@PACCAR.com>; 'Glenn [REDACTED]' <Glenn.[REDACTED]@PACCAR.com>; 'Jon [REDACTED]' <Jon.[REDACTED]@PACCAR.com>; Seth [REDACTED] <seth.[REDACTED]@cummins.com>; Shawn [REDACTED] <shawn.[REDACTED]@cummins.com>; Curtis L [REDACTED] <curtis.l.[REDACTED]@cummins.com>; Ron [REDACTED] <ron.[REDACTED]@cummins.com>; Anna M [REDACTED] <anna.m.[REDACTED]@cummins.com>; Ken P [REDACTED] <ken.p.[REDACTED]@cummins.com>
Subject: Request to inspect engines at PACCAR Plants

Hello Humberto,

JEP was informed by our engine oil level gauge / dipstick Supplier that they have sent us non-conforming product. The gauge part label did not match the part (Photo below). This non-conformance will result in a low oil level condition when the gauge would indicate that the engine oil level is within the proper range.

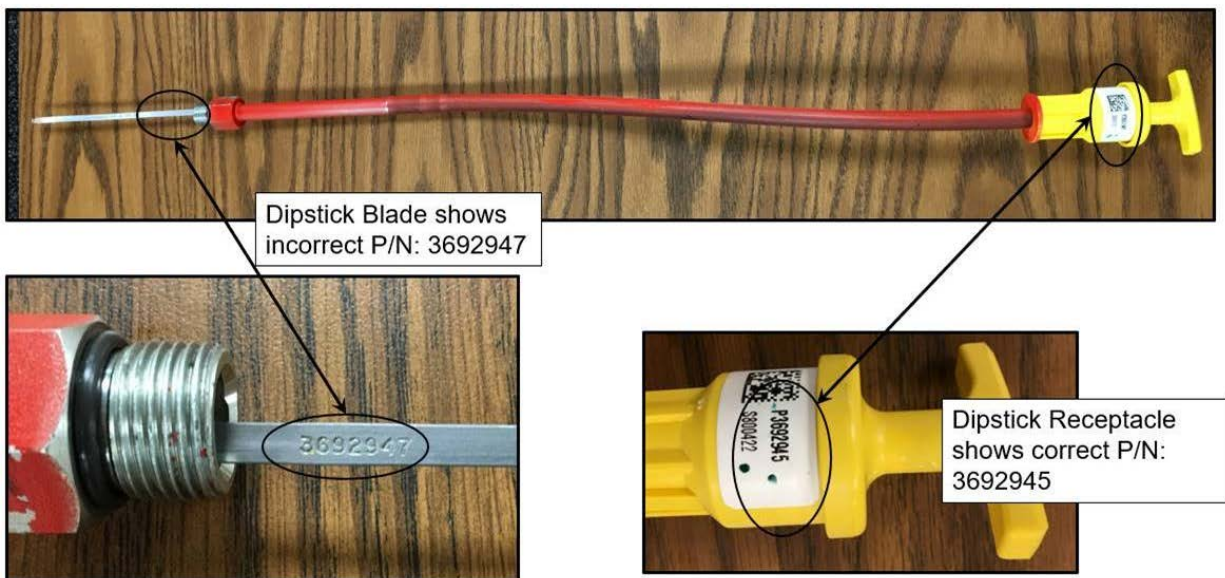
JEP has inspected all engines at our plant and found loose piece engines with the non-conforming gauges. Based on our findings, we feel it is highly likely that we have shipped engines with non-conforming gauges.

We are currently working with the Supplier to determine the start of the problem.

We are asking your permission to begin immediate inspection and repair at your PACCAR Plants (Ohio, Renton, Mexico and Denton) for all available loose piece engines and trucks still on your premises. We have compiled a listing of all engines produced with the suspect gauge.

I apologize for an disruption this may cause. We will work as quickly as possible to correct this situation. Known good gauges can be expedited from our plant today.

Regards, Rich



Richard J. [REDACTED]
HD Customer Quality Assurance Manager

Cummins Inc.
Jamestown Engine Plant
(716) [REDACTED]