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Sent on	12	05	2018	Expires on	12	19	2018
From	Parts and Service Division						
Subject	Clarity Fuel Cell Insulating Ion Filter Cartridge Collection Project						

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Service Engineering
RE: Fuel Cell Insulating Ion Filter Cartridge Collection Project

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iV* message and provide a copy to the Shop Foreman and all Service Advisors.

To Dealer,

AHM is studying the current replacement need for the ION filter (PN 3H450-5WM-A01). We would like to collect several samples in the field for this study.

A supply of bags and identifying labels will be sent to your dealership for this project.

When a Clarity Fuel Cell vehicle arrives for a service:

1. Please collect the replaced Ion filter cartridge and place it into one of the supplied plastic bags and carefully seal.
2. Then place the completed identifying label with the VIN, Mileage, date affix onto the bag.
3. Then place the bag into another shipping bag.

Contact Paul Ikemoto (Techline) at (310) 783-3462/ Paul_ikemoto@ahm.honda.com for return information.

Thank you very much for assisting in this project.