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Sent on 12 05 2018 **Expires on** 02 23 2019

From Brad Ortloff, Manager of Auto Campaigns and Recalls

Subject UPDATE: 2017-18 CR-V Engine Oil Dilution Product Update

DATE: December 5, 2018

TO: Affected Region Honda Parts & Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: UPDATE: 2017-18 CR-V Engine Oil Dilution Product Update

On October 22nd, American Honda announced a product update campaign for certain 2017-18 CR-V vehicles with the 1.5L turbo engine that were sold in the following cold-weather states: Maine, Minnesota, North Dakota, South Dakota, and Wisconsin. This product update addresses concerns related to engine oil dilution due to various control unit software/threshold settings.

As of today, coverage has been expanded to include the following 16 states: Alaska, Connecticut, Illinois, Indiana, Iowa, Massachusetts, Michigan, Montana, Nebraska, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, and Vermont. Additionally, certain VINs that were sold in unaffected states but are currently registered in any of the original five cold-weather states have been added to the product update. Certain vehicles that previously lacked coverage may now be eligible for the product update, so be sure to do an iN VIN status inquiry on all vehicles within the model/model year range.