



TECHNICAL BULLETIN 18-03

Drop Deck Platforms

SUBJECT: Cracking in Bottom Deck Transition Weld

DATE: November 2018 REV: A

INSPECTION PROCEDURE

REASON FOR THIS INSPECTION

East Manufacturing Corporation has decided the placement of a weld does not meet our performance standards and quality expectations in this location and application **on drop deck platform trailers made after 1/1/2015**.

Impacted Products:

Drop Deck Platform Trailers made after 1/1/2015.

Problem Description:

It is possible for the inside weld to crack on the bottom deck transition as the trailer deck flexes under a load. This is a cosmetic issue, and not a structural issue, as this bolted joint is designed to flex as needed.



WHAT WE WILL DO

East Manufacturing Corporation will voluntarily remedy this defect at no charge to the trailer owner via grinding off the inside weld and replacing with gray caulk. This inside joint will match the look of the outside joint. This is a cosmetic issue, and not a structural issue, as the bolted joint is designed to flex as needed.



WHAT YOU SHOULD DO

When an impacted drop deck platform trailer made after 1/1/2015 comes in for any service work, please check the inside joint at the bottom deck transition located directly rearward of the landing gear. If the inside joint is caulked, no further action is required. If the joint is welded, please continue with the following steps to remedy.

- 1.) Carefully, using a grinding wheel, remove welds on the inside joint of the outer rail transition. Pay special attention to avoid the wiring harness routed through this area.
- 2.) Using gray caulking, place a bead of caulking on the 45 degree joint.
- 3.) Smooth out and wipe off any extra caulk.

Please file a claim online for each VIN number repaired, including pictures as required.
The repair can be completed in no more than 2 labor hours.

No additional parts are needed to complete this repair.

HOW TO CONTACT US

Please call Kathryn Penny, Warranty Manager, with any questions you may have about this technical service bulletin. She can be reached at telephone number 330-325-8280 or e-mail kpenny@eastmfg.com.

This repair will not affect the trailer's remaining warranty coverage.

Sincerely,

Todd Hobbs

Todd Hobbs
VP of Engineering
East Manufacturing Corporation