| SSM74008   |
|--|
| F-PACE / X761  |
| F-TYPE / X152  |
| XE / X760  |
| XF / X260  |
| XJ / X351  |
| 8HP45/75 Automatic Transmission Oil Leak   |
| Driveline  |
| 22-Oct-2018 00:00:00   |
| 501000 Automatic Transmission Concerns   |
| 1Sump 21.pdf (1Sump 21.pdf)  |
| 1Sump Pan Breakaway Torques1.docx (1Sump Pan Breakaway Torques1.docx)  |
| <u>Issue:</u>  |
| Automatic transmission oil leaks (8HP45/75) resulting in transmission sump replacements.   |
| Cause:   |
| Unknown at this time and Engineering investigating root cause.   |
| Action:  |
| To ensure correct diagnosis and repair please carry out the following steps:   |
| 1. Raise vehicle on ramp   |
| 2. Using a suitable degreaser, thoroughly degrease the suspected component all the way around as well as, approximately, 25-50mm (1-2 inches) above the suspected leak   |
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| <ol> <li>Using an air gun, make sure all traces of oil are removed from the bolts/thread attached to the sump pan.</li> <li>Using a suitable leak detector spray, thoroughly coat the suspected component as well as, approximately, 25-50mm (1-2 inches)</li> </ol> |
| above the suspected leak, C2C42090   |
| 5. Allow to sit for a couple minutes to ensure all oil has been cleaned off  |
| 6. Take a clear, in focus photo of the spray on the suspected area before proceeding.  |
| 7. Reassemble vehicle and complete a suitable road test and make sure that the engine gets to normal operating temperature   |
| 8. Return the vehicle to workshop and raise on ramp  |
| <ol> <li>Inspect the suspected component for fluid leaks, the detector spray should leave a trace from the leak area</li> <li>Identify leaking position:</li> </ol>  |
| • If a leaking point has been identified on the sump pan, take a clear, in focus photo of the leaking position. Proceed to 10.   |
| <ul> <li>If a leaking point has not been identified, proceed to 11</li> <li>11. At the customer's convenience, raise a TA attaching photos of the sump pan requesting a visit from ZF MS engineering.</li> </ul>   |
| The TA will advise whether to proceed with repair or whether a ZF engineer will visit the site.  |
| 12. If a leaking position has not been identified, check the following areas:  |
| <ul> <li>Check Technical Bulletins reference Automatic Transmission leaks</li> </ul>   |
| Transmission output shaft seal   |
|  |
| Transmission oil cooler pipes not secured correctly  |
| <ul> <li>Transmission electrical plug</li> <li>12. If a sume new collection of the brack sume terms are both (so detailed in attachment) and raise of</li> </ul>   |
| 13. If a sump pan replacement is required, record the breakaway torques for the sump pan bolts (as detailed in attachment) and raise a   |
| EPQR attaching photos of leak and breakaway torque attachment.   |
| Technicians - Please rate this SSM and provide comments so that future communications can be improved.   |
| 1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.   |
| 3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.   |
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|  |

5 = Excellent – All required information provided to resolve the customer concern.