

10/8/2018
C201001

Subject: Enabling the Stay Warm Feature

Models Affected: Saf-T-Liner C2 School Buses built from April 11, 2017 through April 26, 2017.

General Information

Our records indicate that you are the owner of certain Saf-T-Liner C2 School Bus chassis built from April 11, 2017 through April 26, 2017. These chassis were not programmed with a feature enabled in the engine control module that allows the engine to enter into a regen with vehicle speeds less than 40 mph (64 km/h). Operators may find this feature beneficial in extended low-speed operation. This notice does not reflect any known defects and is completely optional.

Authorized Freightliner and Thomas Built Buses (TBB) dealers have work instructions to activate this feature. Contact your local dealer before July 31, 2019 to schedule an appointment to have this work performed.

The stay warm feature will be activated at no charge if performed before July 31, 2019. Direct any questions to Freightliner Custom Chassis Corporation at 1-800-FTL-HELP (1-800-385-4357) or send an email to Fcccservice@daimler.com.