

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

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If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

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SUBJECT: Takata Recalls – Letters from State DMVs

This letter is to inform you of an industrywide effort DTNA is taking part in, further encouraging vehicle owners to get defective Takata airbags removed from their vehicles. If an owner mentions or brings in a letter about the Takata airbags on the letterhead of a state department of motor vehicles that refers to DTNA's recalls, it is part of this larger effort.

The National Highway Traffic Safety Administration (NHTSA), vehicle manufacturers, and state departments of motor vehicles (DMV) are cooperating in a notification effort. Several states are either directly mailing or allowing manufacturers to use their letterhead to send notices. The goal is to emphasize the importance of completing the recalls.

If you see a letter from a DMV, it is approved by both DTNA and the specific DMV. The list of states participating will change over time. Some states that already have or plan to participate in the future include:

- California
- Michigan
- Louisiana
- New York

As always, confirm involvement and completion status in a recall by checking the VIN in OWL.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.